

Proposed change to Stoke-on-Trent Ticket Office

Ticket office opening hours

Days	Current	Proposed
Monday - Friday	05:55 - 20:00	Closed
Saturday	06:25 - 19:30	Closed
Sunday	08:55 - 20:30	Closed

Ticketing support available

Days	Current	Proposed
Monday - Friday	05:55 - 20:00	07:15 - 16:00
Saturday	06:25 - 19:30	07:15 - 16:00
Sunday	08:55 - 20:30	09:00 - 18:00

Staffed hours*

Days	Current	Proposed
Monday - Friday	05:30 - 00:00	05:30 - 00:00
Saturday	05:30 - 23:30	05:30 - 23:30
Sunday	07:30 - 00:00	07:30 - 00:00

*Avanti West Coast station staffing hours remain unchanged.

First and last trains

Days	First service	Last service
Monday - Friday	06:05	23:57
Saturday	06:06	22:48
Sunday	09:00	23:36