

Proposed change to Birmingham New Street Ticket Office

Ticket office opening hours

| Days | Current | Proposed |
|-----------------|---------------|----------|
| Monday - Friday | 05:15 - 23:00 | Closed |
| Saturday | 05:15 - 23:00 | Closed |
| Sunday | 07:00 - 23:00 | Closed |

Ticketing support available

| Days | Current | Proposed |
|-----------------|---------------|---------------|
| Monday - Friday | 05:15 - 23:00 | 05:30 - 22:55 |
| Saturday | 05:15 - 23:00 | 05:30 - 22:55 |
| Sunday | 07:00 - 23:00 | 08:00 - 21:00 |

Staffed hours*

| Days | Current | Proposed |
|-----------------|---------------|---------------|
| Monday - Friday | 05:30 - 22:55 | 05:30 - 22:55 |
| Saturday | 05:30 - 22:55 | 05:30 - 22:55 |
| Sunday | 08:00 - 21:00 | 08:00 - 21:00 |

*Avanti West Coast station staffing hours remain unchanged.

First and last trains

| Days | First service | Last service |
|-------------------|---------------|--------------|
| Monday - Thursday | 05:00 | 01:35 |
| Friday | 05:00 | 01:45 |
| Saturday | 05:00 | 23:40 |
| Sunday | 08:26 | 01:26 |