

Ticket Sales Stats

Journeys from Birmingham New Street



Digital
and other

83%



Ticket vending
machine

8%



Ticket office

10%

Avanti West Coast are currently consulting on proposed changes to ticket offices and retailing at stations.

The proposal is that colleagues who were working in ticket offices would move to more open areas of stations, providing you with expert ticket knowledge and support. They will be available to help you with ticket purchase at key hours during the day (these may not be the same hours as now, see station specific proposal for details).

However, there will be no changes to Avanti West Coast station staffing hours and our stations will continue to be staffed from the first train to last train. All ticket types will remain available at all our stations.

All figures have been rounded to the nearest whole number.

AVANTI
WEST COAST

