

EVERO

Get to know our Evero trains

#HELLOEVERO

AVANTI
WEST COAST



Say hello to **Evero**

We couldn't be prouder to bring more sustainable, comfortable journeys to more communities on our route.

Say hello to **comfort and space**

With more seats, legroom and luggage space, as well as new accessible features, our Evero trains will keep you comfortable even on the longest journeys.

- Up to 84 seats in each coach
- More table seats, perfect for travelling with family or friends
- More leg room
- Larger luggage racks and more space for bags between seats
- A smoother, quieter ride to help you work or relax

Say hello to **more sustainable travel**

Our goal is to hit net zero by 2031, which means making low-carbon end-to-end journeys the norm. Our Evero trains are a big part of that.

- Our new Evero trains will significantly reduce our carbon emissions
- Bi-mode trains switch seamlessly between diesel and electric power, using electricity wherever possible

Say hello to **feel good travel to more places**

We've invested £350m in our Evero fleet, to bring feel good travel to more communities on the West Coast Main Line.

- The introduction of our bi-mode trains means more sustainable travel for more communities on the West Coast
- Along with refurbished Pendolinos, we're bringing transformed travel to more people and places on our route

Say hello to **journey-changing innovations**

Evero trains are packed with clever design features that will make a real difference to your journey.

- Ergonomic seats designed around the way you sit
- 1 plug and 2 USB sockets at every pair of seats and wireless charging on tables
- Your own personal dimmable light on airline seat backs in Standard
- Accessible toilets with discreet entry mode for carers
- Live journey updates on passenger information screens throughout each coach






Here's a quick guide to help you make the most of our new trains.

Find your coach

Check the coach letters on the screen. Where possible, it'll also be displayed on the external door. You can see the train's destination and the next stop there too.

Check seat reservations

A new traffic light system shows you what seat's booked and when.

-  This seat's reserved.
-  This seat's available now, but reserved for later.
-  This seat's available for the entire journey.

Wheelchair spaces

Here's where you'll find them on our Evero trains:

5 coach trains have two wheelchair spaces, one in coach A and one in coach J.

7 coach trains have two wheelchair spaces, one in coach A and one in coach J.

10 coach trains have four wheelchair spaces. One each in coaches A, J, L and K.

Each wheelchair space has a companion seat next to it with wireless charging points.

Where to put pushchairs

There's loads more luggage room on our Evero trains, which is great for pushchairs. Fold yours up once you're onboard and pop it in the luggage racks.

Baby changing

We've made sure there are baby changing facilities in every toilet on our Evero trains.

Bringing your bike onboard

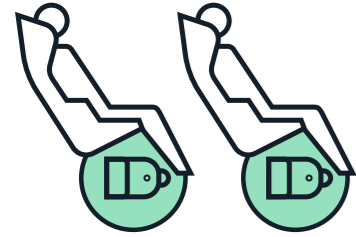
Bikes need a reservation, but it's easy to do. Just go to 'travel extras' when you book your ticket on our website or app. Your bike reservation will be printed with your tickets when you collect them via a Ticket Vending Machines or at the Ticket Office.

Already booked your ticket? Give us a call on 0345 528 0253, choose option 5 and ask us to add a reservation to your ticket. You also might be able to book space for your bike when you get to the station, however space is limited so we can't guarantee a space at short notice.



Where to put your luggage

Evero trains have bags more space for your luggage. Here's where to stow yours:



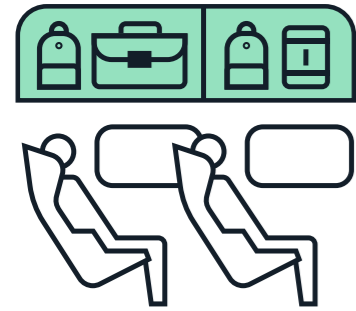
Under seat storage

Small bags and rucksacks.



Between seats

Small and medium sized bags.



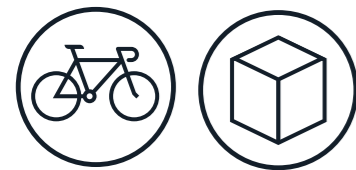
Overhead luggage racks

Small and medium sized bags.



Large luggage racks

Medium and large luggage.



Very large items

Please ask a member of our station team for assistance before you board the train.

Short platforms

Some stations on our route have platforms which are shorter than our Evero trains. This means that at these stations, some of the doors won't open.

When boarding the train, if you need to get to a coach that isn't accessible from the platform, please board the train at the nearest coach and walk through the train to get to your seat.

When leaving the train at a station with a short platform, we'll make an onboard announcement as the train approaches, explaining what to do to disembark. We'll always make sure there is plenty of time to get off the train.

Door closing

To help our trains depart on time, train doors may be closed and locked up to two minutes before the advertised departure time.

Dividing trains

Some 10 coach services may divide during the journey. For these journeys you will only be assigned a seat in the section of the train that is going to your end destination. We will also make onboard announcements so that everyone knows which part of the train to be in. At the dividing station there'll be time to leave the train and board the correct section if necessary.



Coach layouts

First Standard

Class 805 / 5-coach



Class 805 + 805 / 10-coach

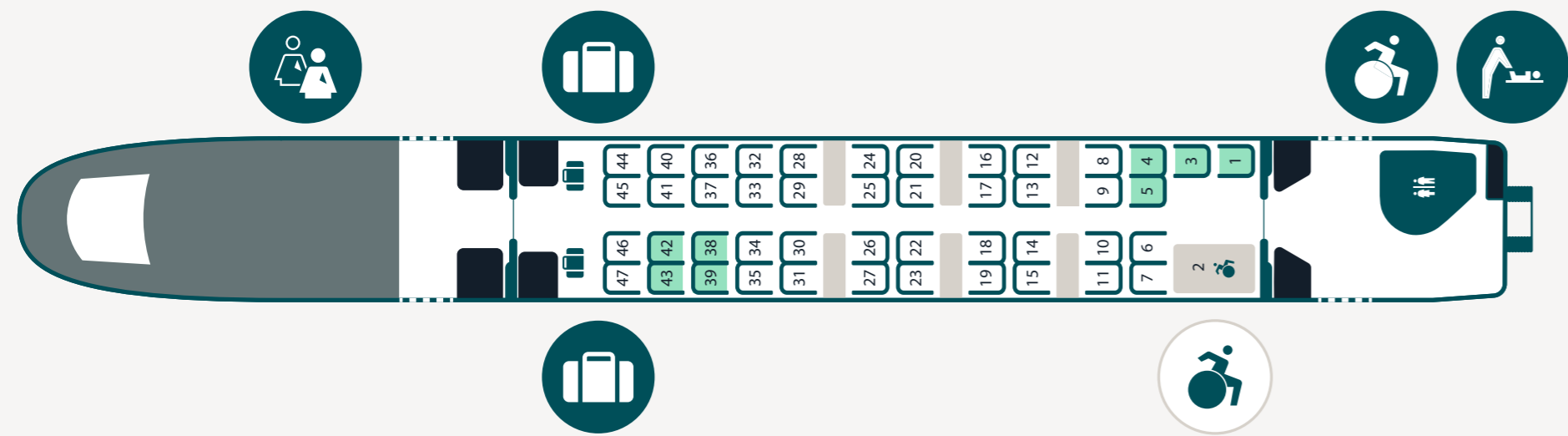


Class 807 / 7-coach



Class 805 / 5 and 10 coach train

Coach A / L **Standard**



Driver's cab / TM's office

Wheelchair space

Baby change

Luggage space

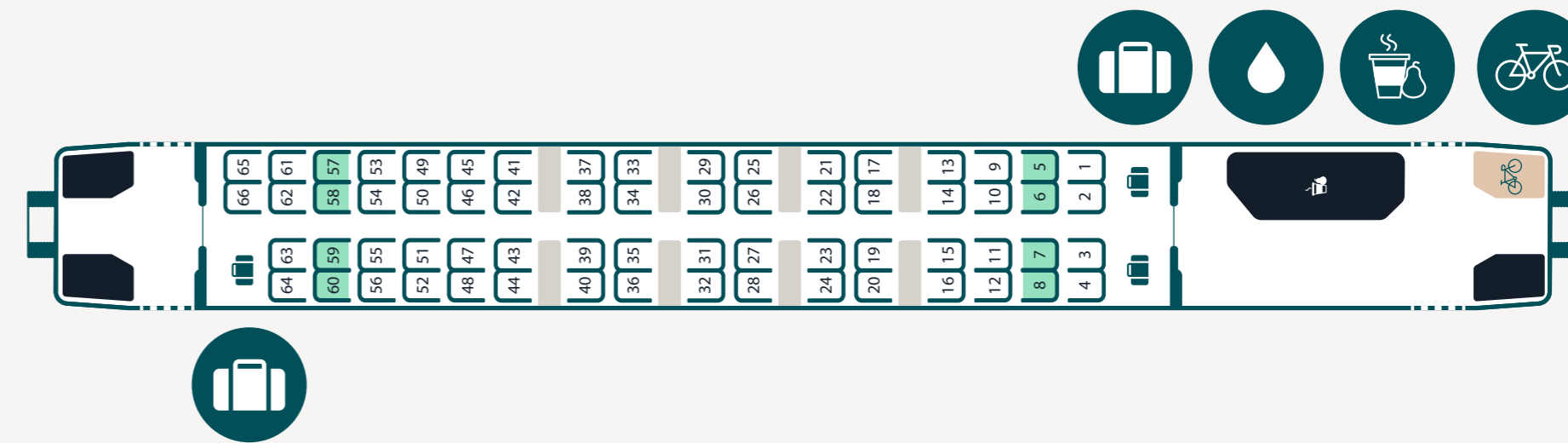
Disabled toilet

Toilet



Class 805 / 5 and 10 coach train

Coach B / M **Standard**



Luggage space

Onboard shop

Water refill point

Bike storage



Class 805 / 5 and 10 coach train

Coach C / N **Standard**



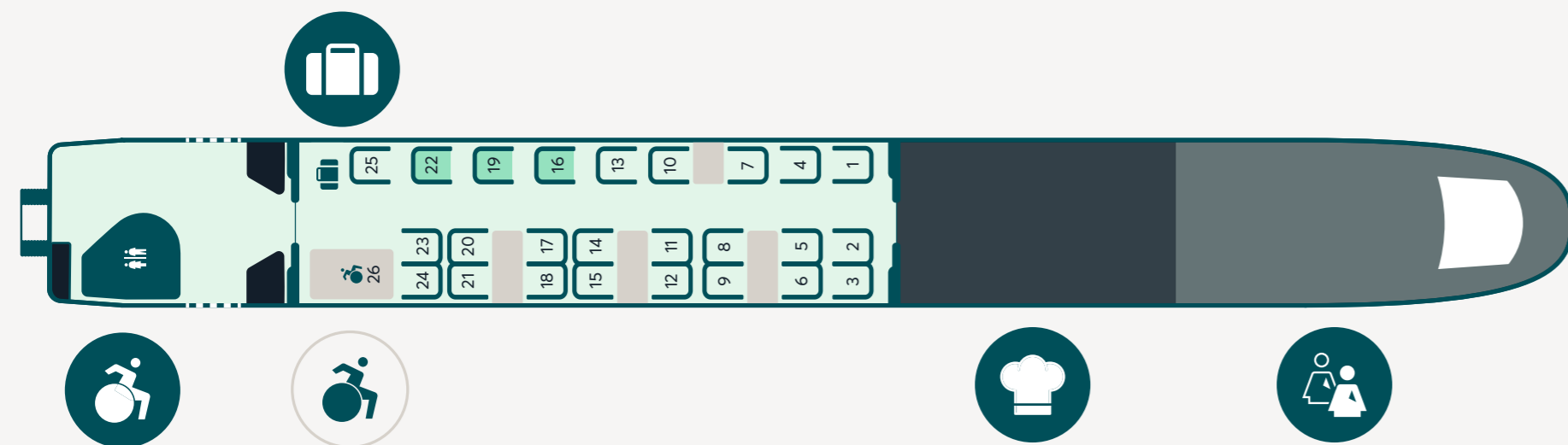
Class 805 / 5 and 10 coach train

Coach D / P **Standard**



Class 805 / 5 and 10 coach train

Coach J / K **First**

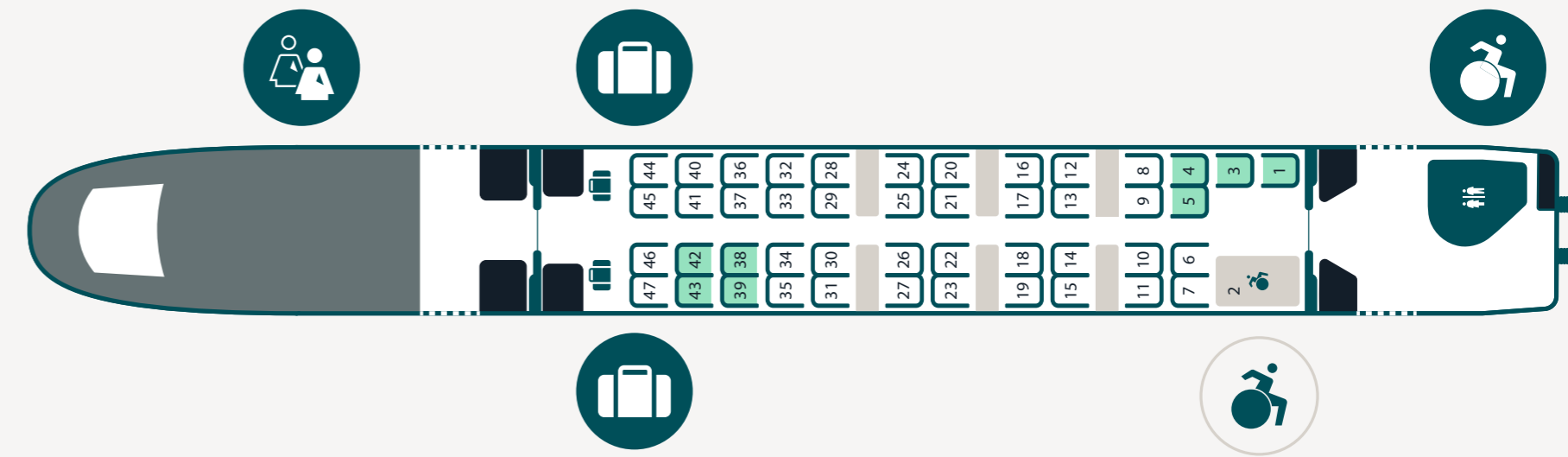


- Toilet
- Wheelchair space
- Galley kitchen
- Luggage space
- Disabled toilet
- Driver's cab / TM's office



Class 807 / 7 coach train

Coach A **Standard**

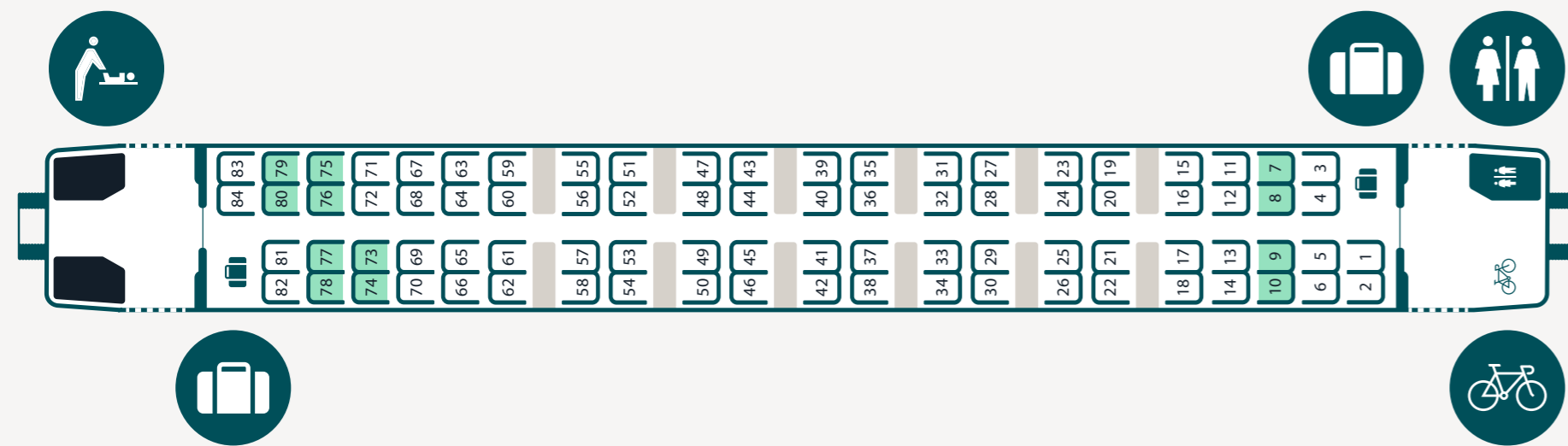


- Driver's cab / TM's office
- Wheelchair space
- Toilet
- Luggage space
- Disabled toilet



Class 807 / 7 coach train

Coach B **Standard**



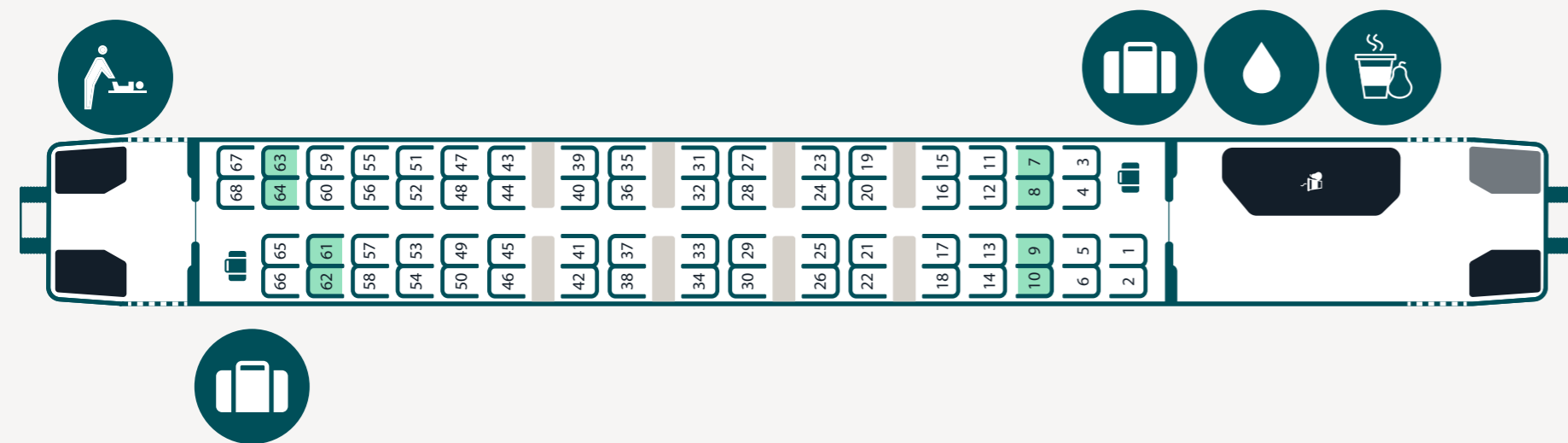
Class 807 / 7 coach train

Coach C **Standard**



Class 807 / 7 coach train

Coach D **Standard**

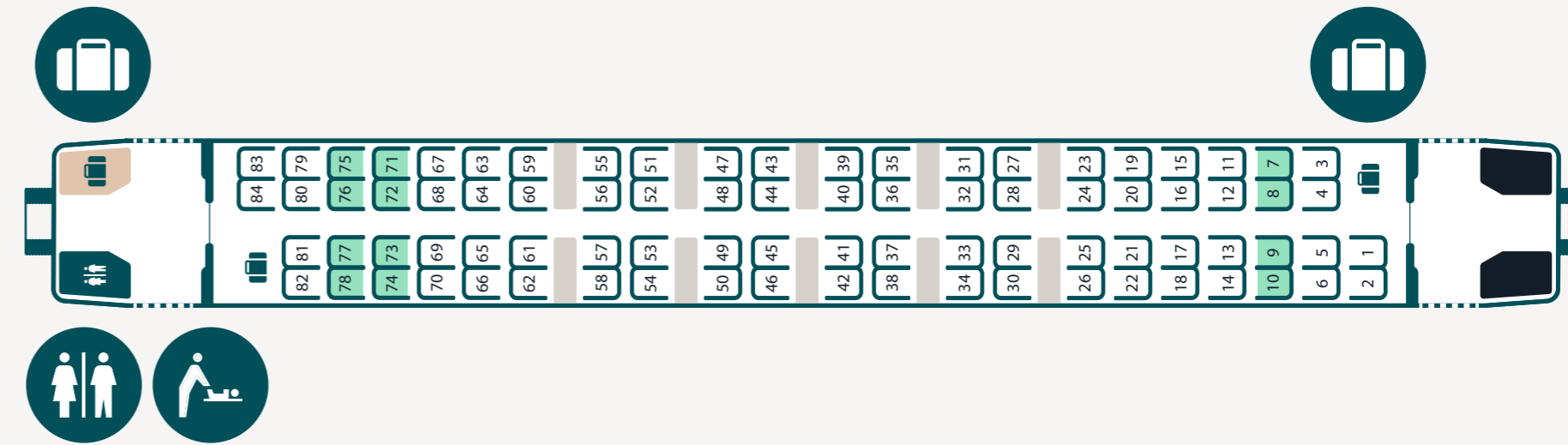


- Luggage space
- Baby change
- Onboard shop
- Water refill point



Class 807 / 7 coach train

Coach E **Standard**

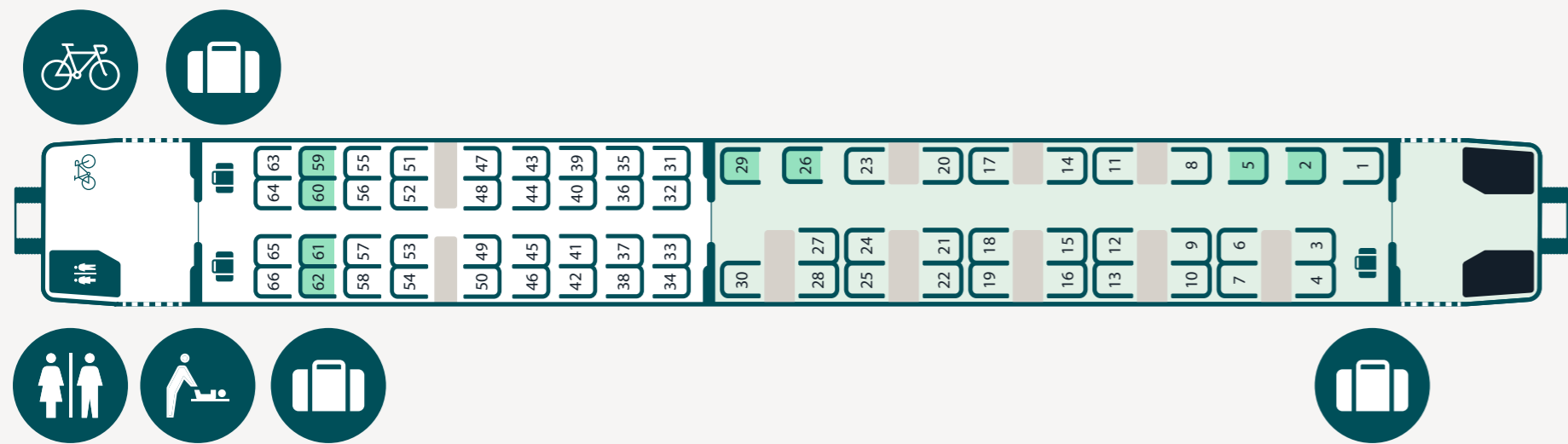


- Toilet
- Luggage space
- Baby change



Class 807 / 7 coach train

Coach H **Standard** First

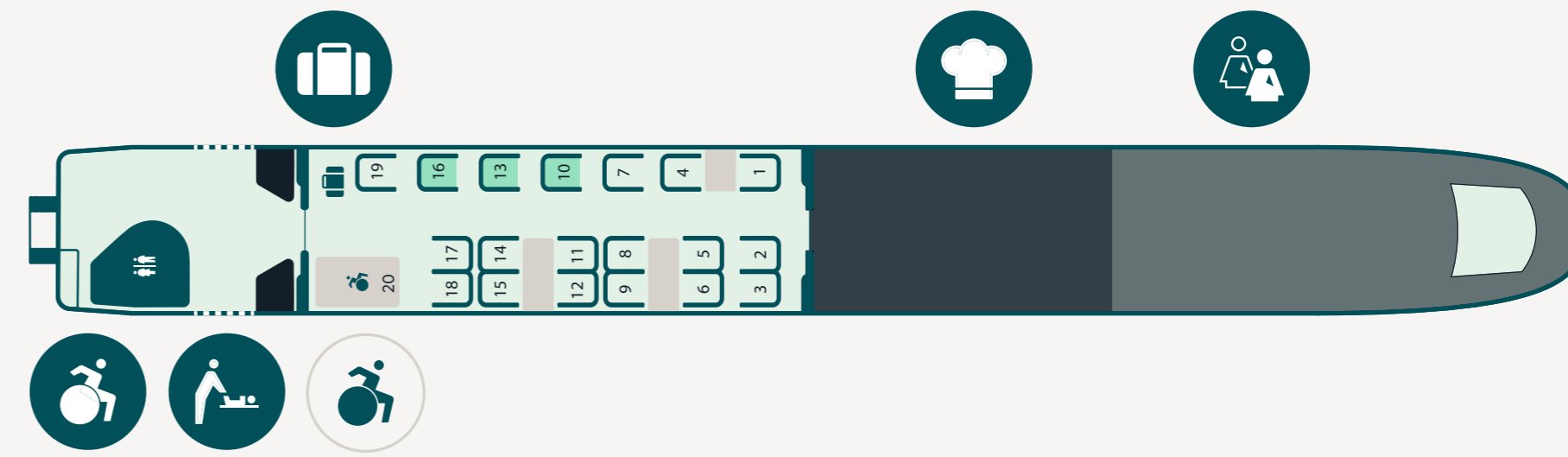


- Toilet
- Baby change
- Luggage space
- Bike storage



Class 807 / 7 coach train

Coach J **First**



- Toilet
- Wheelchair space
- Luggage space
- Disabled toilet
- Galley kitchen
- Driver's cab / TM's office



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