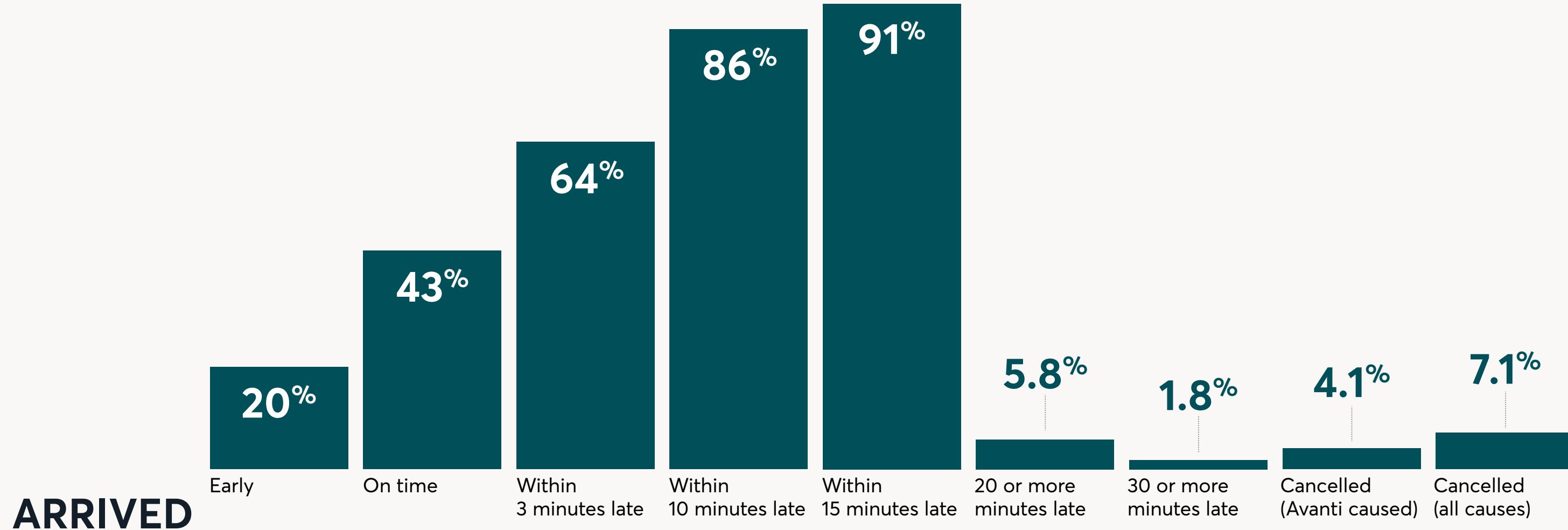# Avanti West Coast West Midlands Services punctuality*
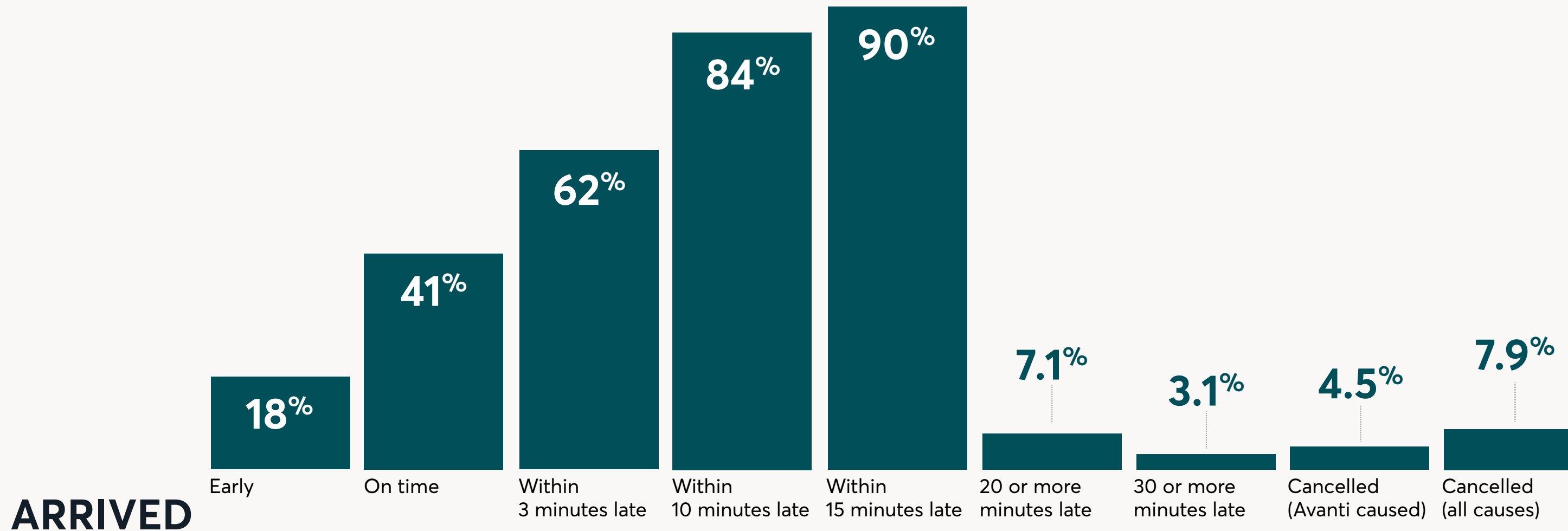## Period 2511 / 5 January 2025 - 1 February 2025

*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

ARRIVED

Early	On time	Within 3 minutes late	Within 10 minutes late	Within 15 minutes late	20 or more minutes late	30 or more minutes late	Cancelled (Avanti caused)	Cancelled (all causes)
20%	43%	64%	86%	91%	5.8%	1.8%	4.1%	7.1%

Avanti West Coast West Midlands Services punctuality*
2511 Moving Annual Average / 4 February 2024 - 1 February 2025

Early	On time	Within 3 minutes late	Within 10 minutes late	Within 15 minutes late	20 or more minutes late	30 or more minutes late	Cancelled (Avanti caused)	Cancelled (all causes)
18%	41%	62%	84%	90%	7.1%	3.1%	4.5%	7.9%

ARRIVED

Avanti West Coast North Wales Services punctuality*
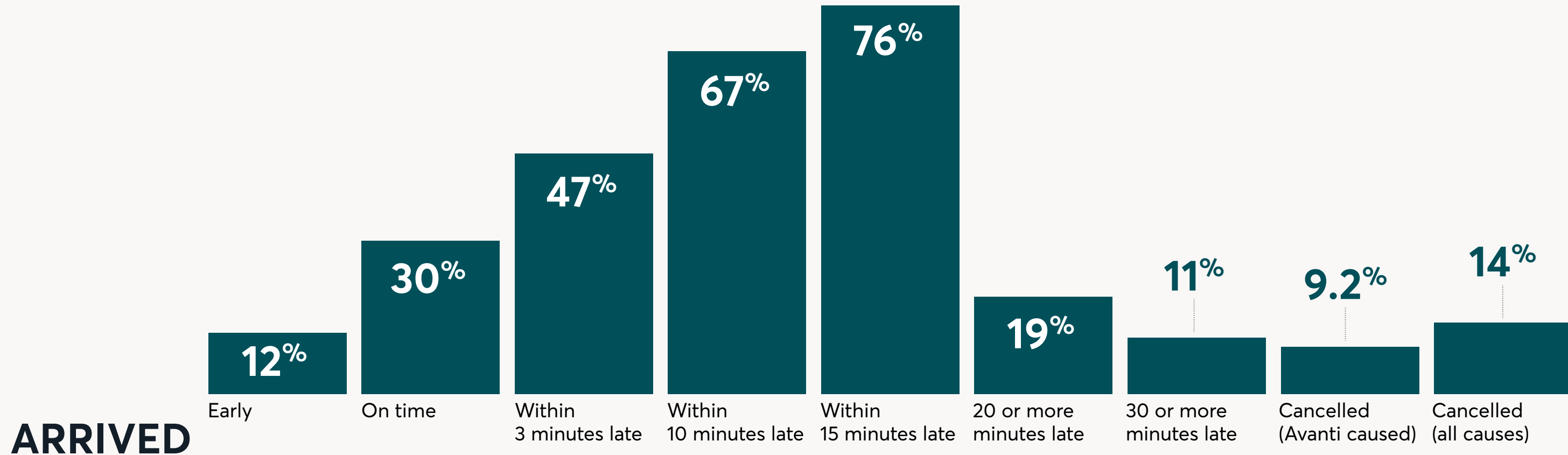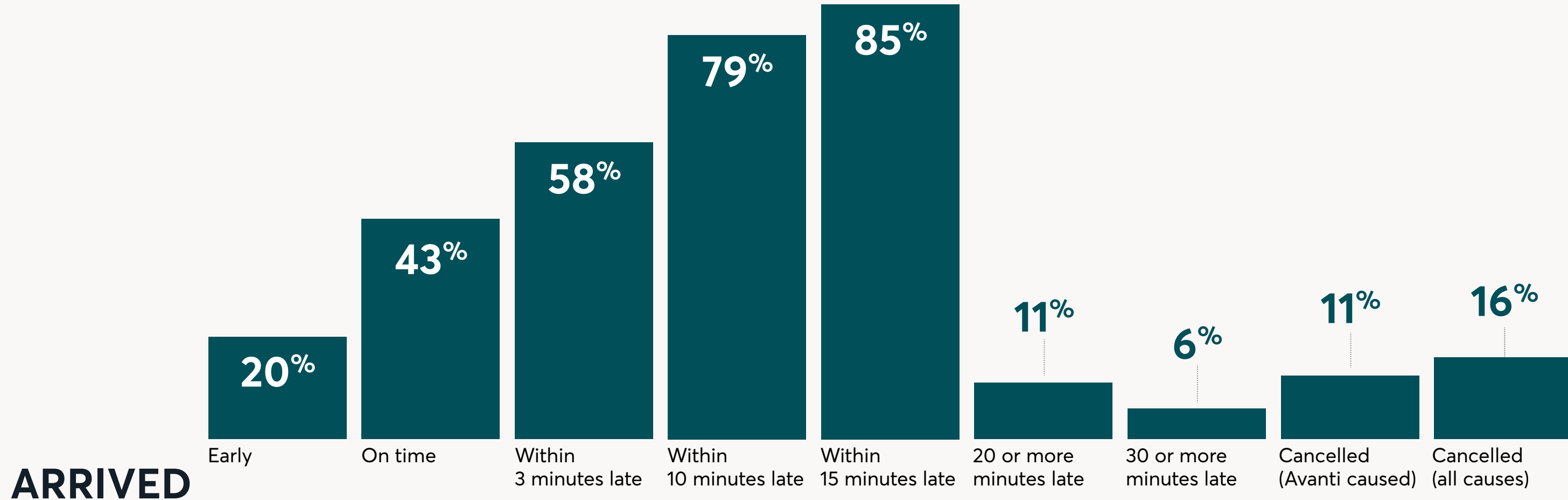## Period 2511 / 5 January 2025 - 1 February 2025

*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

ARRIVED

Category	Percentage
Early	12%
On time	30%
Within 3 minutes late	47%
Within 10 minutes late	67%
Within 15 minutes late	76%
20 or more minutes late	19%
30 or more minutes late	11%
Cancelled (Avanti caused)	9.2%
Cancelled (all causes)	14%

Avanti West Coast North Wales Services punctuality*
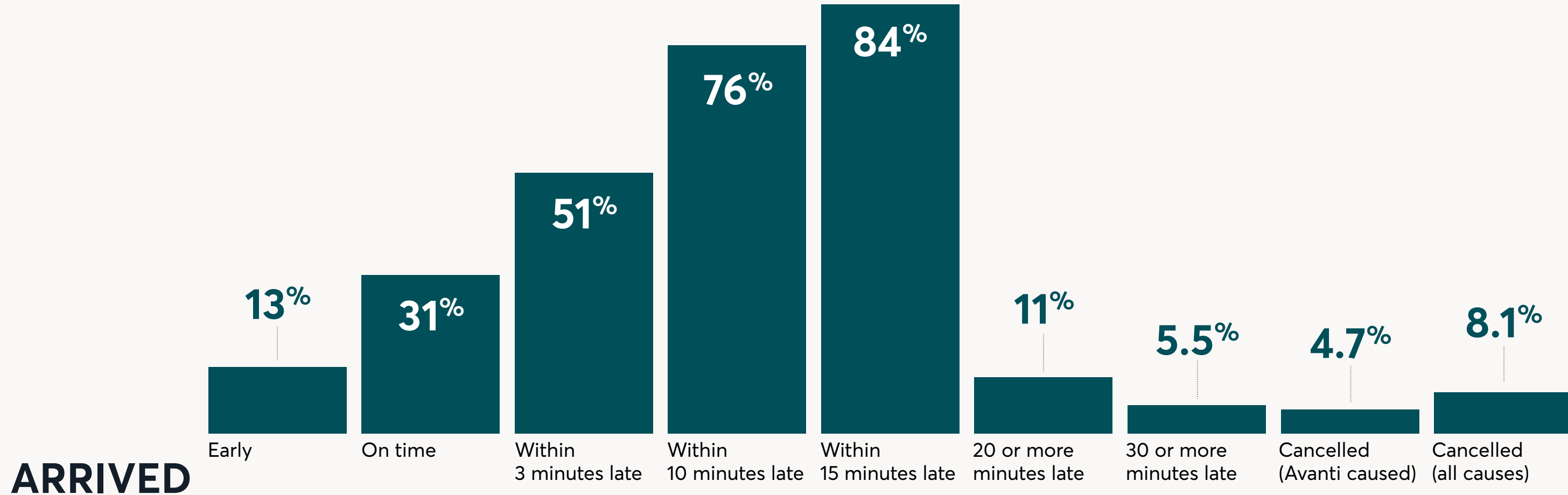## 2511 Moving Annual Average / 4 February 2024 - 1 February 2025

*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

Early	On time	Within 3 minutes late	Within 10 minutes late	Within 15 minutes late	20 or more minutes late	30 or more minutes late	Cancelled (Avanti caused)	Cancelled (all causes)
20%	43%	58%	79%	85%	11%	6%	11%	16%

ARRIVED

Avanti West Coast Manchester Services punctuality*
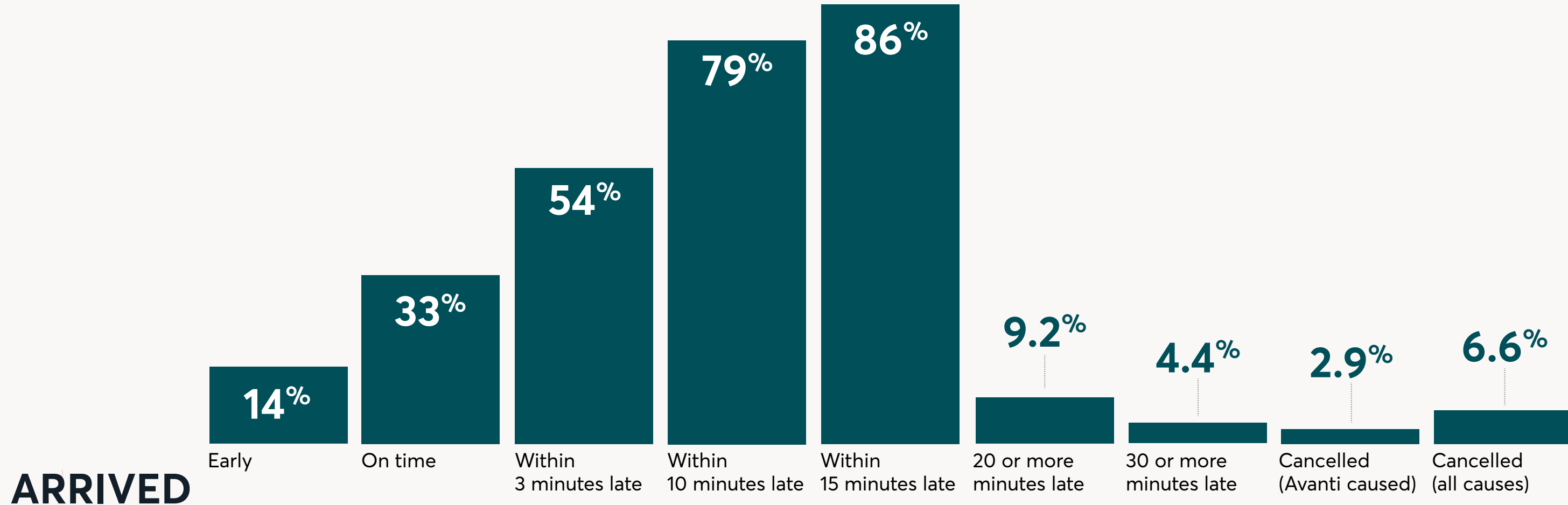## Period 2511 / 5 January 2025 - 1 February 2025

*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

ARRIVED

Early	On time	Within 3 minutes late	Within 10 minutes late	Within 15 minutes late	20 or more minutes late	30 or more minutes late	Cancelled (Avanti caused)	Cancelled (all causes)
13%	31%	51%	76%	84%	11%	5.5%	4.7%	8.1%

Avanti West Coast Manchester Services punctuality*
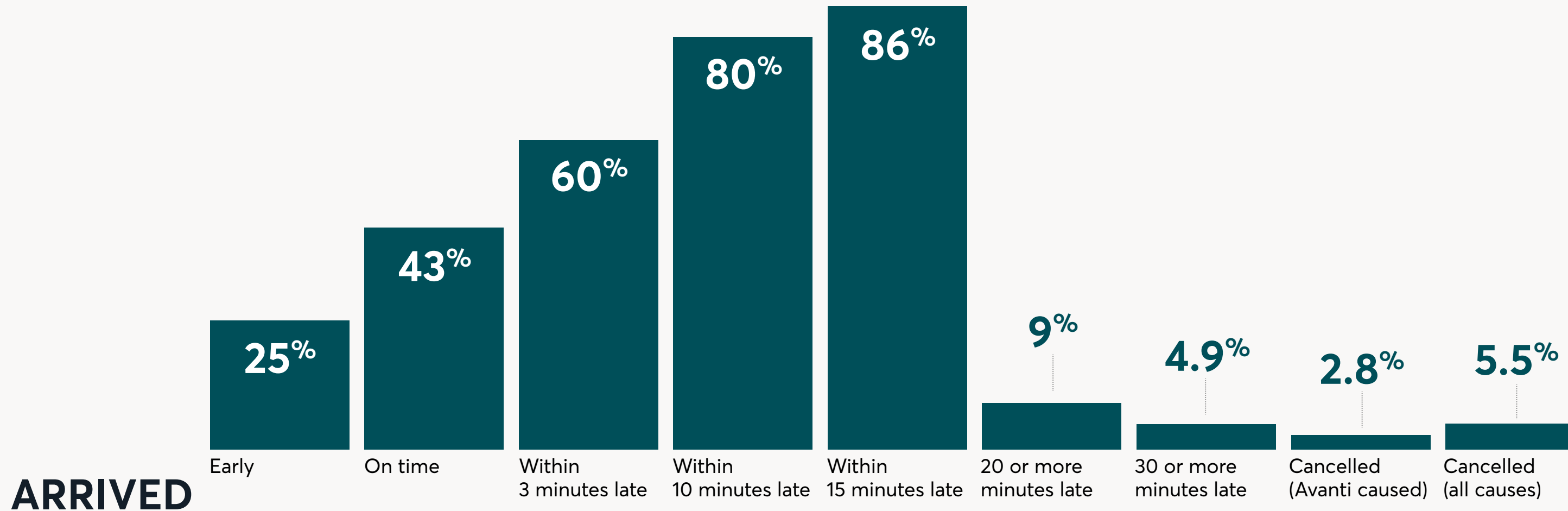## 2511 Moving Annual Average / 4 February 2024 - 1 February 2025

*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

14% Early

33% On time

54% Within 3 minutes late

79% Within 10 minutes late

86% Within 15 minutes late

9.2% 20 or more minutes late

4.4% 30 or more minutes late

2.9% Cancelled (Avanti caused)

6.6% Cancelled (all causes)

ARRIVED

Avanti West Coast Liverpool Services punctuality*
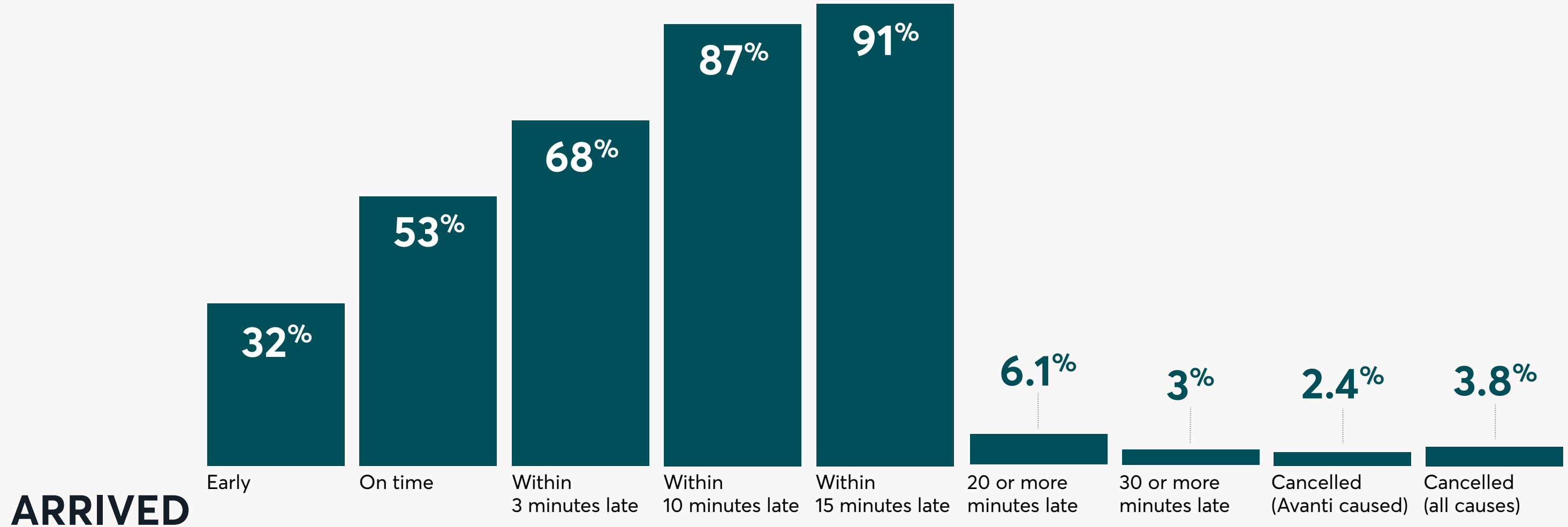## Period 2511 / 5 January 2025 - 1 February 2025

*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

Early	On time	Within 3 minutes late	Within 10 minutes late	Within 15 minutes late	20 or more minutes late	30 or more minutes late	Cancelled (Avanti caused)	Cancelled (all causes)
25%	43%	60%	80%	86%	9%	4.9%	2.8%	5.5%

ARRIVED

Avanti West Coast Liverpool Services punctuality*
2511 Moving Annual Average / 4 February 2024 - 1 February 2025
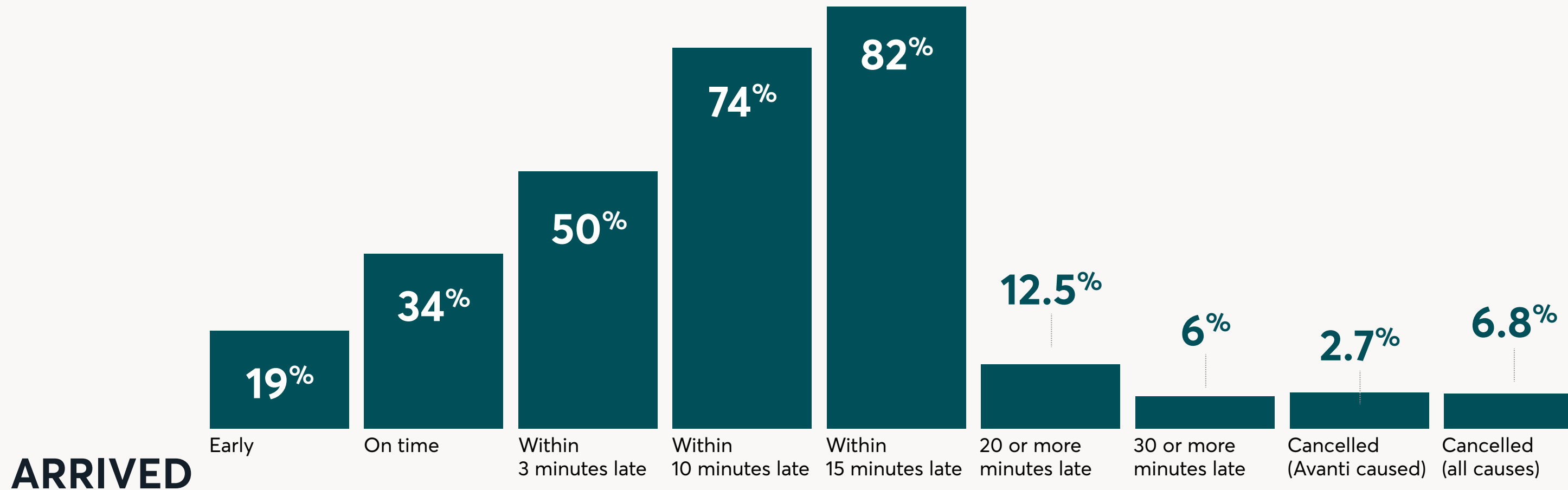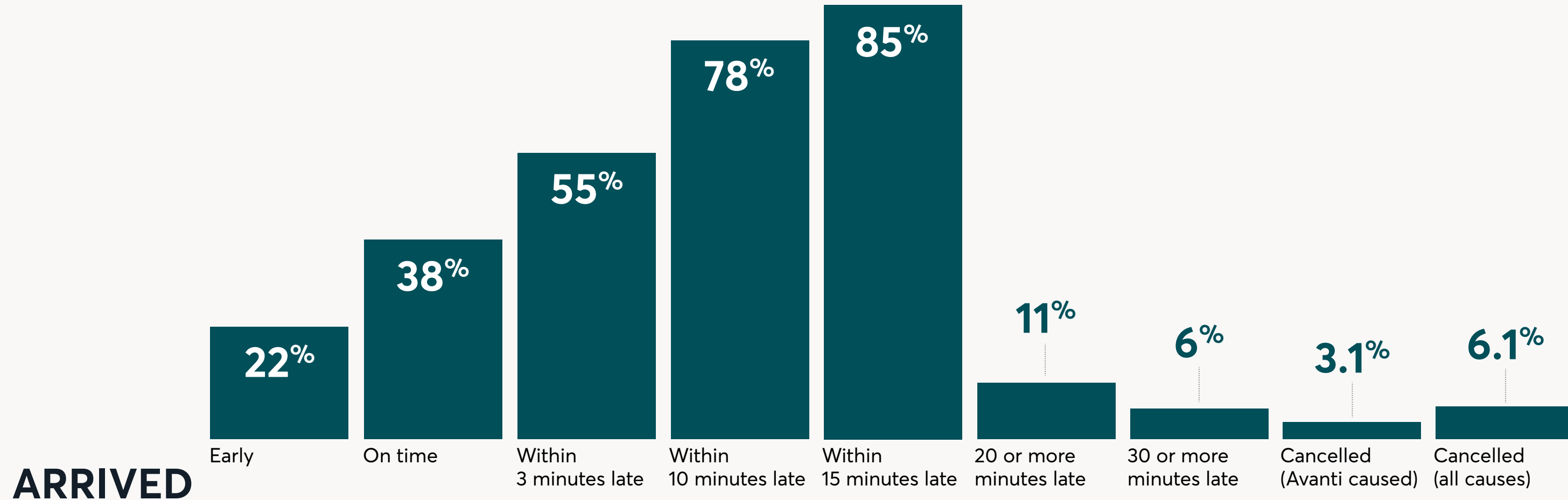
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

ARRIVED

Early	On time	Within 3 minutes late	Within 10 minutes late	Within 15 minutes late	20 or more minutes late	30 or more minutes late	Cancelled (Avanti caused)	Cancelled (all causes)
32%	53%	68%	87%	91%	6.1%	3%	2.4%	3.8%

Avanti West Coast London - Scotland Direct Services punctuality*
Period 2511 / 5 January 2025 - 1 February 2025

ARRIVED

Early	On time	Within 3 minutes late	Within 10 minutes late	Within 15 minutes late	20 or more minutes late	30 or more minutes late	Cancelled (Avanti caused)	Cancelled (all causes)
19%	34%	50%	74%	82%	12.5%	6%	2.7%	6.8%

Avanti West Coast London - Scotland Direct Services punctuality*
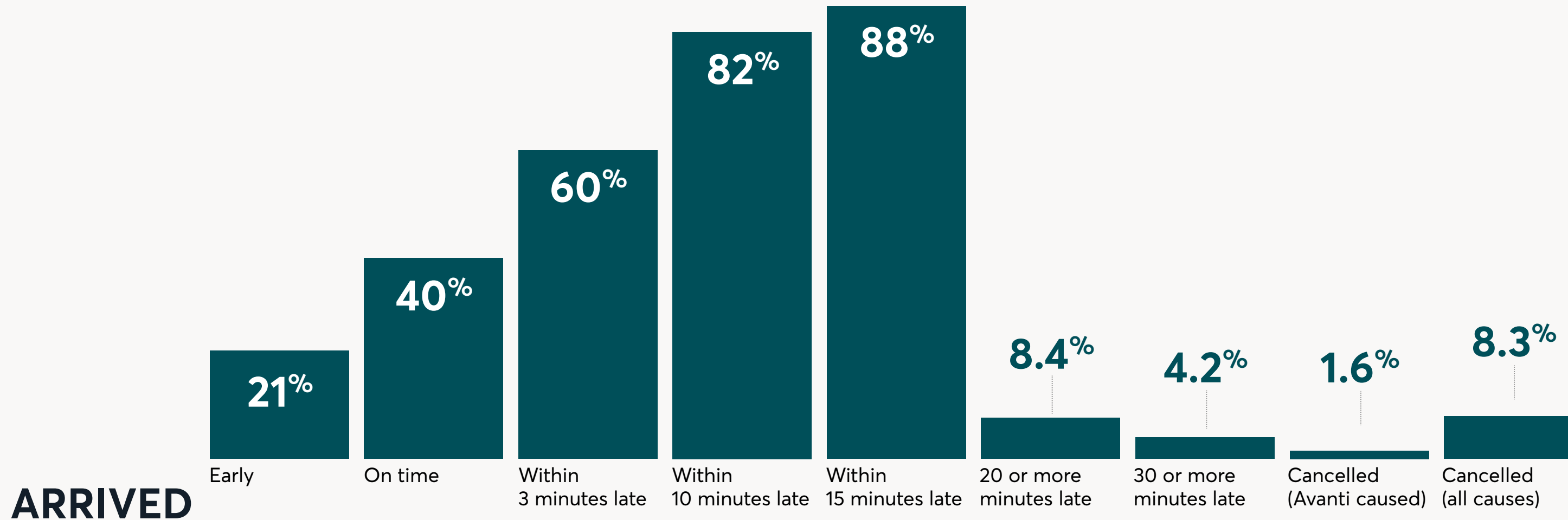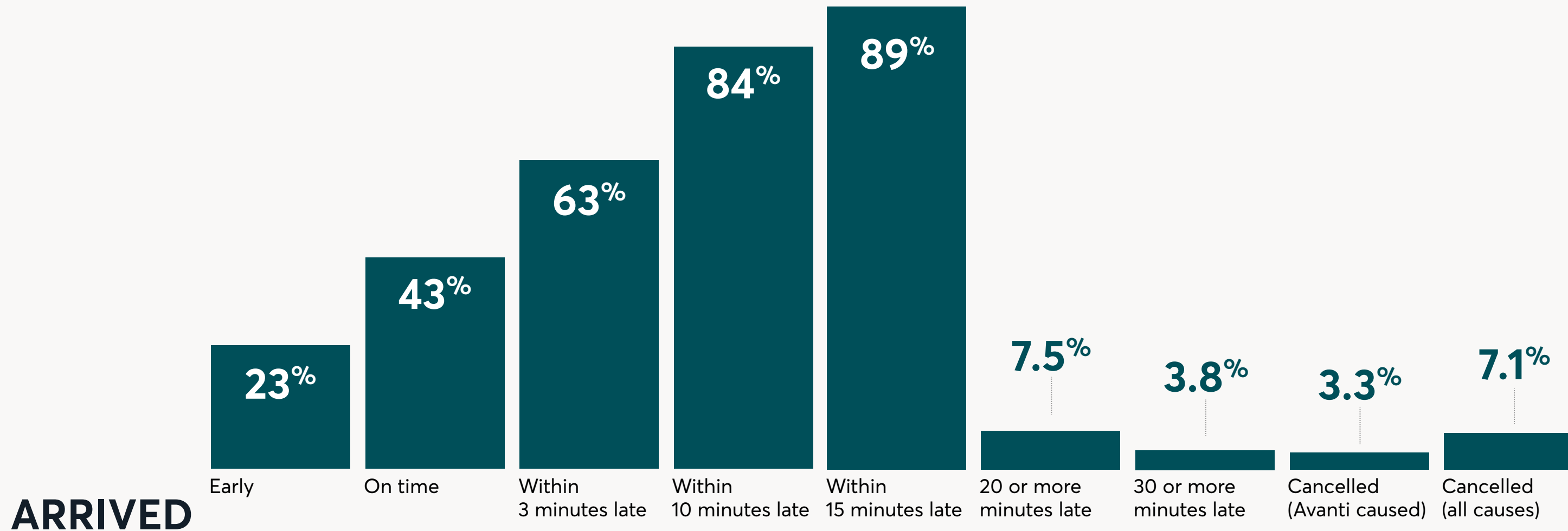## 2511 Moving Annual Average / 4 February 2024 - 1 February 2025

*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

22% Early

38% On time

55% Within 3 minutes late

78% Within 10 minutes late

85% Within 15 minutes late

11% 20 or more minutes late

6% 30 or more minutes late

3.1% Cancelled (Avanti caused)

6.1% Cancelled (all causes)

ARRIVED

Avanti West Coast London - Scotland Via Birmingham Services punctuality*
Period 2511 / 5 January 2025 - 1 February 2025

ARRIVED

Early	On time	Within 3 minutes late	Within 10 minutes late	Within 15 minutes late	20 or more minutes late	30 or more minutes late	Cancelled (Avanti caused)	Cancelled (all causes)
21%	40%	60%	82%	88%	8.4%	4.2%	1.6%	8.3%

Avanti West Coast London - Scotland Via Birmingham Services punctuality*
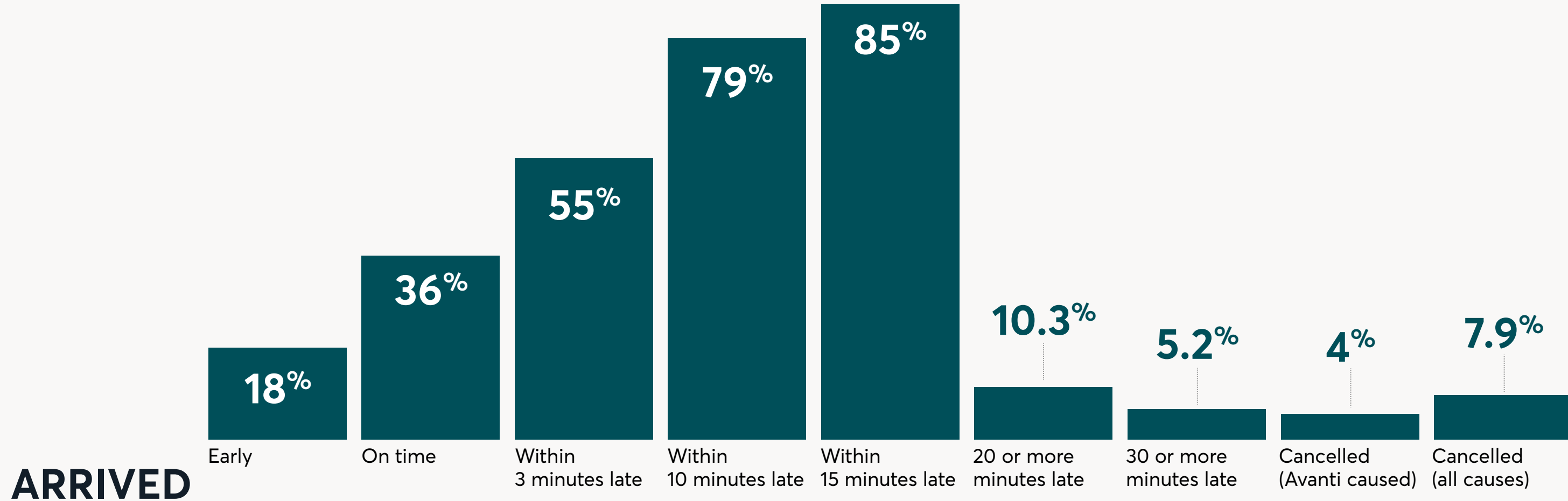## 2511 Moving Annual Average / 4 February 2024 - 1 February 2025

*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

ARRIVED

Category	Percentage
Early	23%
On time	43%
Within 3 minutes late	63%
Within 10 minutes late	84%
Within 15 minutes late	89%
20 or more minutes late	7.5%
30 or more minutes late	3.8%
Cancelled (Avanti caused)	3.3%
Cancelled (all causes)	7.1%

Avanti West Coast Services punctuality*
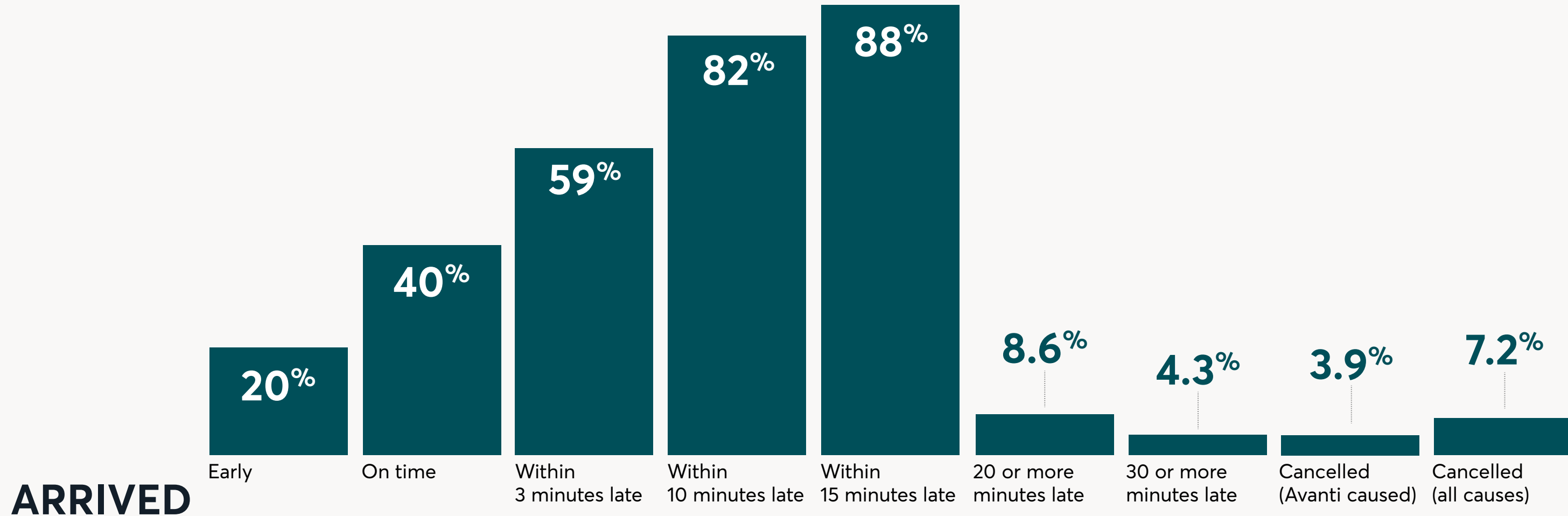Period 2511 / 5 January 2025 - 1 February 2025

*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

18% Early

36% On time

55% Within 3 minutes late

79% Within 10 minutes late

85% Within 15 minutes late

10.3% 20 or more minutes late

5.2% 30 or more minutes late

4% Cancelled (Avanti caused)

7.9% Cancelled (all causes)

ARRIVED

Avanti West Coast Services punctuality*
2511 Moving Annual Average / 4 February 2024 - 1 February 2025

ARRIVED

Early	On time	Within 3 minutes late	Within 10 minutes late	Within 15 minutes late	20 or more minutes late	30 or more minutes late	Cancelled (Avanti caused)	Cancelled (all causes)
20%	40%	59%	82%	88%	8.6%	4.3%	3.9%	7.2%

Avanti West Coast Services
Period 2511 / 5 January 2025 - 1 February 2025

	>= 30 Late at Destination Breakdown (Number and percentage of trains booked in the period)						Percentage of trains booked MAA (Moving Annual Average)		
	30-59 mins	60-119 mins	>= 120 mins	30-59 mins %	60-119 mins %	>= 120 mins %	30-59 mins % MAA	60-119 mins % MAA	>= 120 mins % MAA
West Midlands	27	4	0	2.0%	0.3%	0.0%	3.2%	0.5%	0.0%
North Wales	58	13	1	9.1%	2.0%	0.2%	5.3%	1.1%	0.1%
Manchester	170	30	4	7.1%	1.3%	0.2%	5.7%	1.1%	0.1%
Liverpool	50	11	7	5.1%	1.1%	0.7%	3.4%	0.9%	0.1%
London - Scotland Direct	68	15	4	7.4%	1.6%	0.4%	7.0%	1.7%	0.2%
London - Scotland via Birmingham	29	6	1	3.1%	0.6%	0.1%	4.1%	0.7%	0.1%
Total	402	79	17	5.6%	1.1%	0.2%	4.9%	1.0%	0.1%

Avanti West Coast Services
Period 2511 / 5 January 2025 - 1 February 2025

	On the Day Cancellations						Services Removed from the Plan (Pre-cancellations/ P-coded cancellations~)		
	Full Cancellations* AWC Responsibility	Part Cancellations* AWC Responsibility	Trains Cancelled* AWC Responsibility %	Full Cancellations* All Responsibility	Part Cancellations* All Responsibility	Trains Cancelled* All Responsibility %	Trains Planned On the Day	Fully Removed	Partially Removed
West Midlands	54	5	4.1%	85	25	7.1%	1381	0	0
North Wales	41	35	9.2%	53	66	13.5%	635	0	0
Manchester	87	47	4.6%	149	86	8.1%	2378	0	0
Liverpool	26	4	2.8%	41	27	5.5%	983	0	0
London - Scotland Direct	21	7	2.7%	32	60	6.8%	916	0	0
London - Scotland via Birmingham	10	10	1.6%	35	84	8.3%	929	0	0
Total	239	108	4.1%	395	348	7.9%	7222	0	0

In the 'Services Removed from the Plan' section, there is one p-coded cancellation in the period which was identified as an attribution error and should have been attributed to AWC responsibility. Information provided to customers was not affected. The other p-coded cancellations were due to emergency timetables, implemented by Network Rail in response to extreme weather events and infrastructure issues (Polesworth earth slip)."

Responsibility for attributed punctuality failures at every recordable station stop within 3 or 15 minutes
Comparison of Period 2511 to the Moving Annual Average

Key

- Responsibility of other operators
- Responsibility of Network Rail
- Responsibility of Avanti West Coast

	Within 3 minutes late (2511)	Within 3 minutes late (Previous 13 periods)	Within 15 minutes late (2511)	Within 15 minutes late (Previous 13 periods)
Responsibility of other operators	18.2%	16.7%	10.4%	9.5%
Responsibility of Network Rail	61.8%	58.3%	62.2%	63%
Responsibility of Avanti West Coast	20.1%	25%	27.4%	27.1%
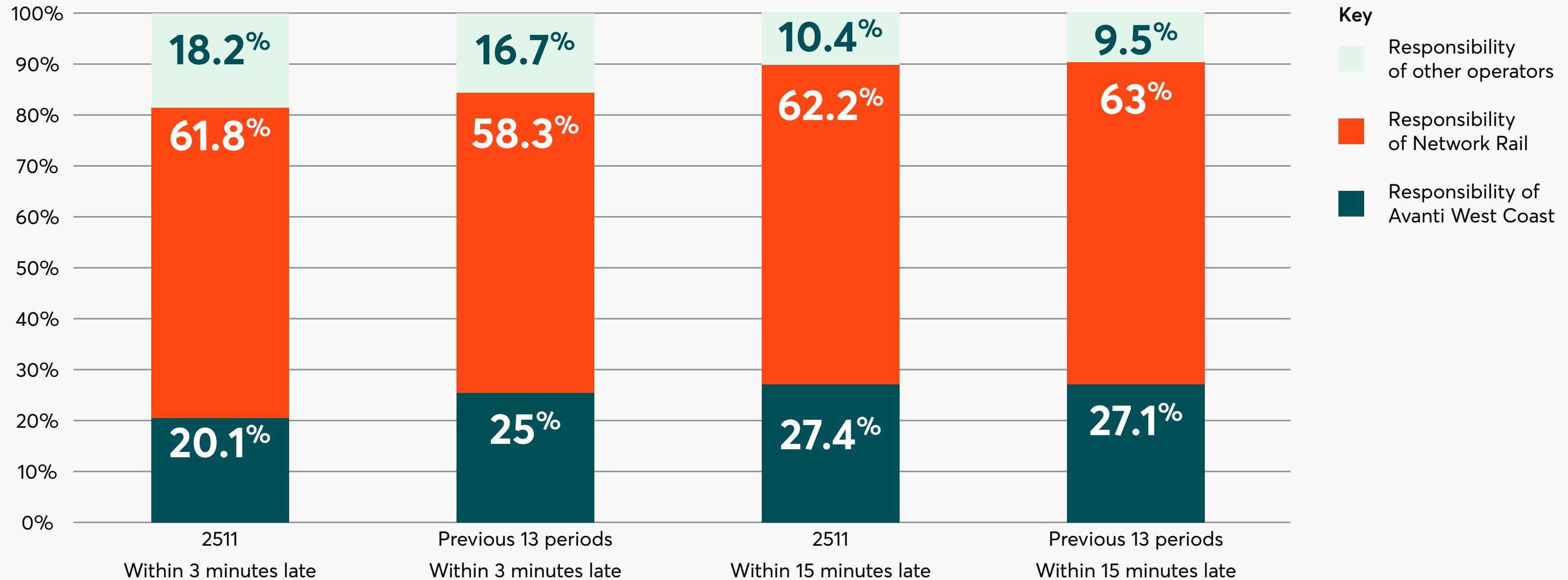
Avanti West Coast Services
Period 2511 / 5 January 2025 - 1 February 2025

Cancellations measured as percentage of trains planned (includes full and part cancellations). Full cancellations are trains that ran less than half booked mileage, counting as 1 cancellation. Part cancellations are trains that ran more than half booked mileage but did not call at all booked stations, counting as 0.5 cancellations

Punctuality measured as percentage of station stops (origins, arrivals and termini)

Short Formations % = Percentage of trains ran which had less capacity versus the declared plan. Services cancelled are excluded.

	Cancellations		Punctuality at All Stations				Late at Destination			Short Formation	
	All Responsibility %	AWC Responsibility %	Early	On time	Within 3 minutes late	Within 15 minutes	Within 30-59 minutes late	Within 60-119 minutes late	More than 119 minutes late	Shortformed Services	Short Formations %
West Midlands	7.1%	4.1%	19.5%	43.2%	63.7%	91.1%	2.0%	0.3%	0.0%	33	2.7%
North Wales	13.5%	9.2%	12.1%	30.3%	46.5%	75.7%	9.1%	2.0%	0.2%	0	0.0%
Manchester	8.1%	4.6%	13.3%	30.9%	50.6%	83.6%	7.1%	1.3%	0.2%	7	0.3%
Liverpool	5.5%	2.8%	25.2%	43.1%	59.6%	86.1%	5.1%	1.1%	0.7%	12	1.3%
London - Scotland Direct	6.8%	2.7%	18.6%	34.0%	49.8%	82.4%	7.4%	1.6%	0.4%	7	1.0%
London - Scotland via Birmingham	8.3%	1.6%	21.9%	40.2%	60.2%	88.3%	3.1%	0.6%	0.1%	6	0.8%
Total	7.9%	4.1%	18.2%	36.6%	55.3%	85.3%	5.6%	1.1%	0.2%	65	1.1%