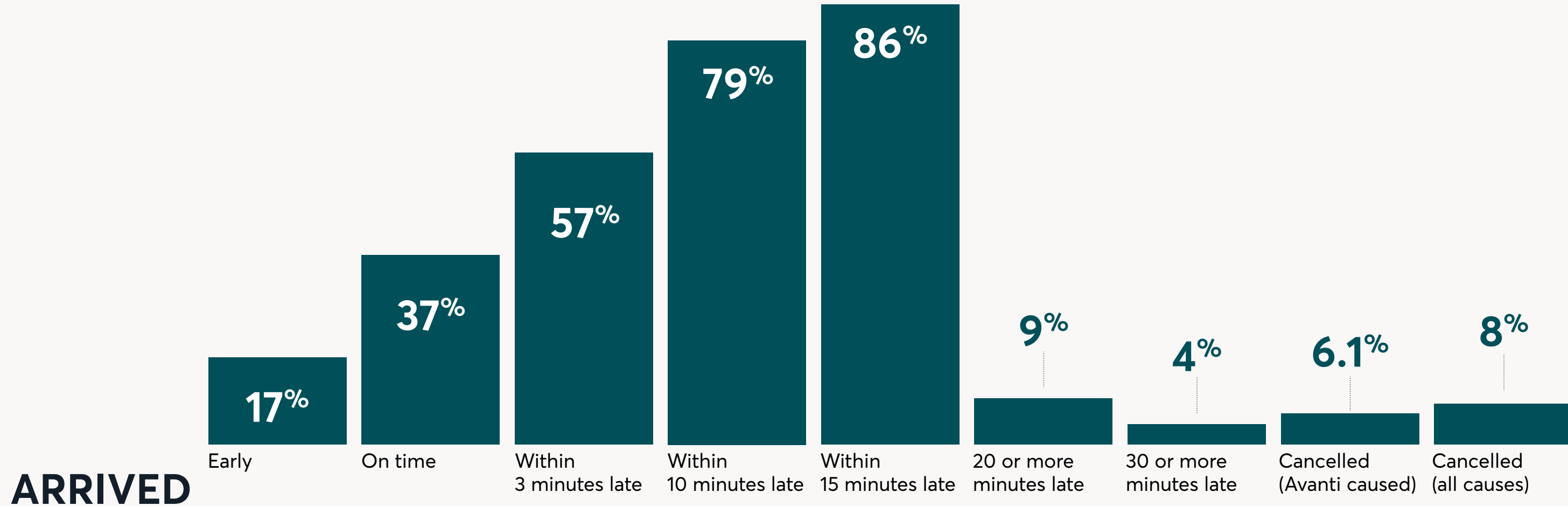


Avanti West Coast West Midlands Services punctuality*

Period 2510 / 8 December 2024 - 4 January 2025

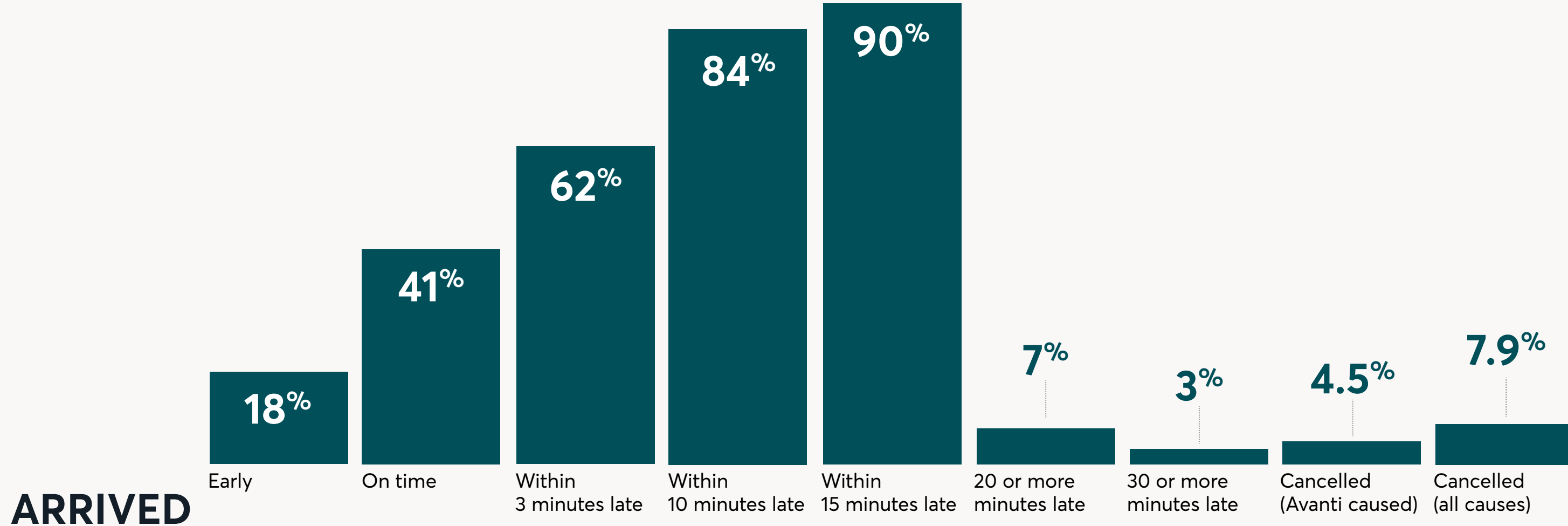
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast West Midlands Services punctuality*

2510 Moving Annual Average / 7 January 2024 - 4 January 2025

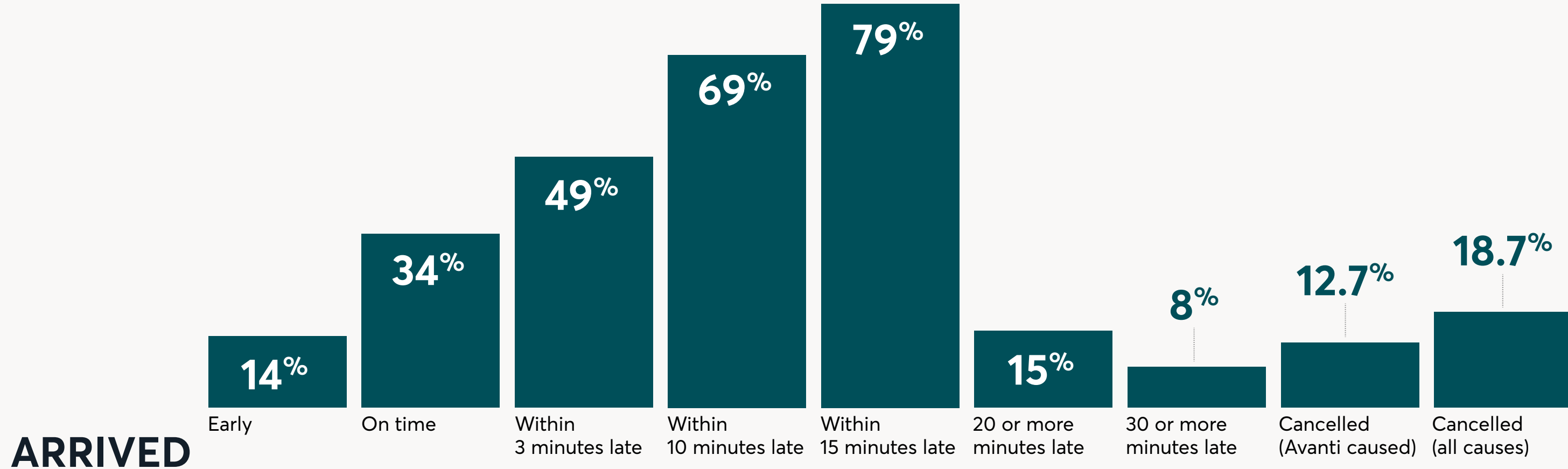
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast North Wales Services punctuality*

Period 2510 / 8 December 2024 - 4 January 2025

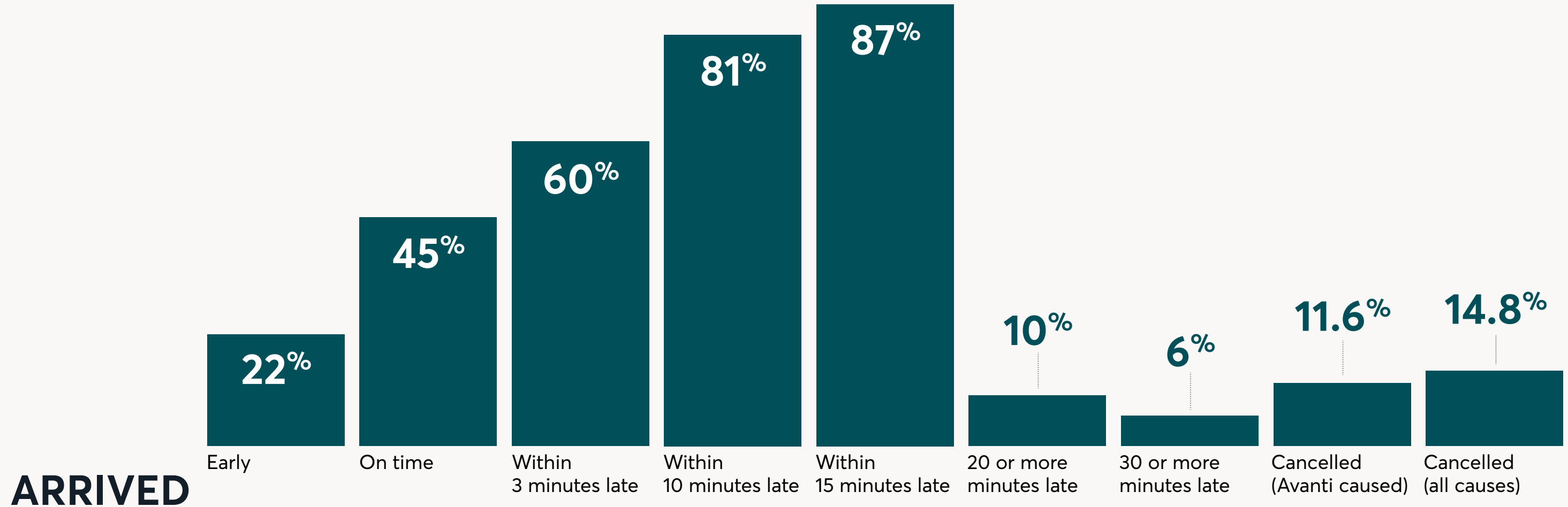
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast North Wales Services punctuality*

2510 Moving Annual Average / 7 January 2024 - 4 January 2025

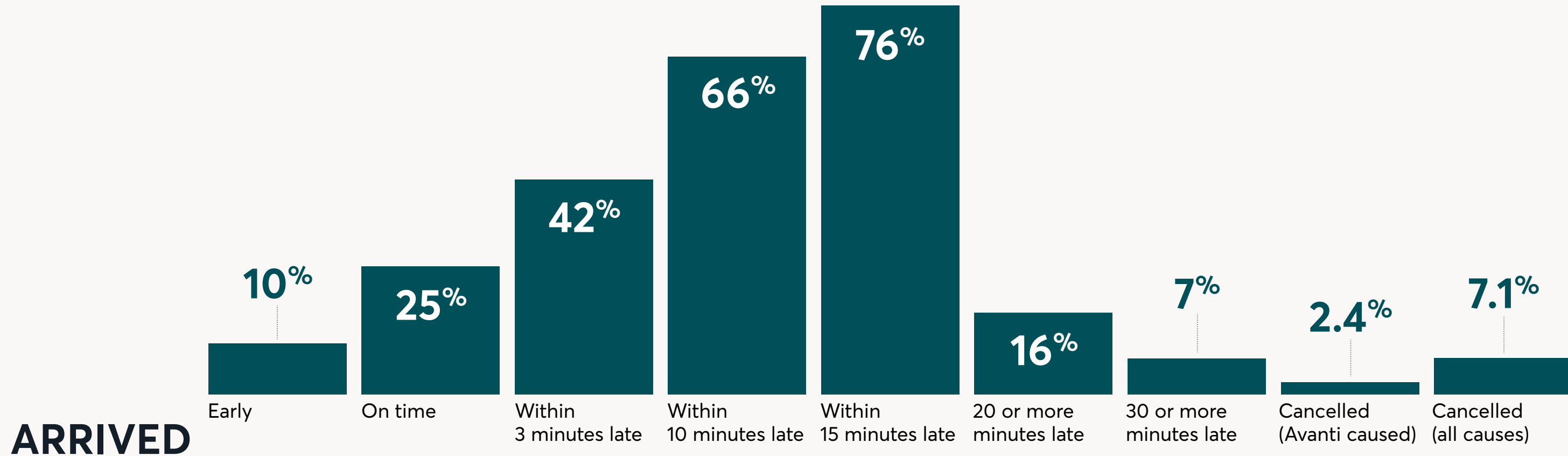
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Manchester Services punctuality*

Period 2510 / 8 December 2024 - 4 January 2025

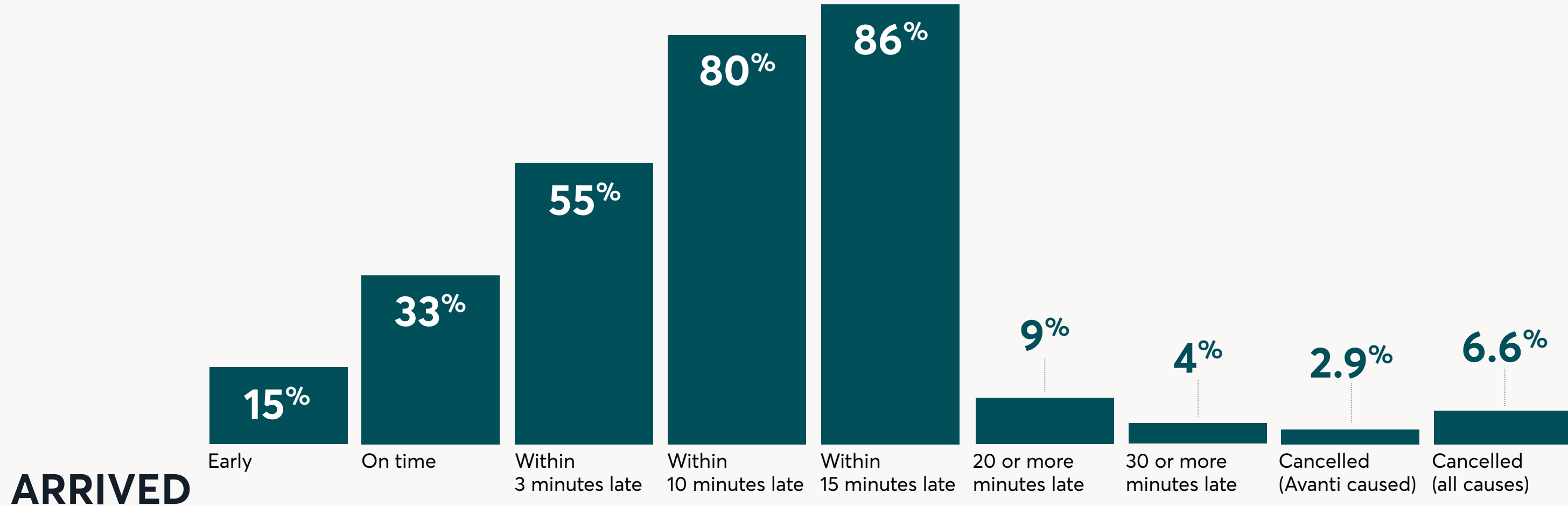
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Manchester Services punctuality*

2510 Moving Annual Average / 7 January 2024 - 4 January 2025

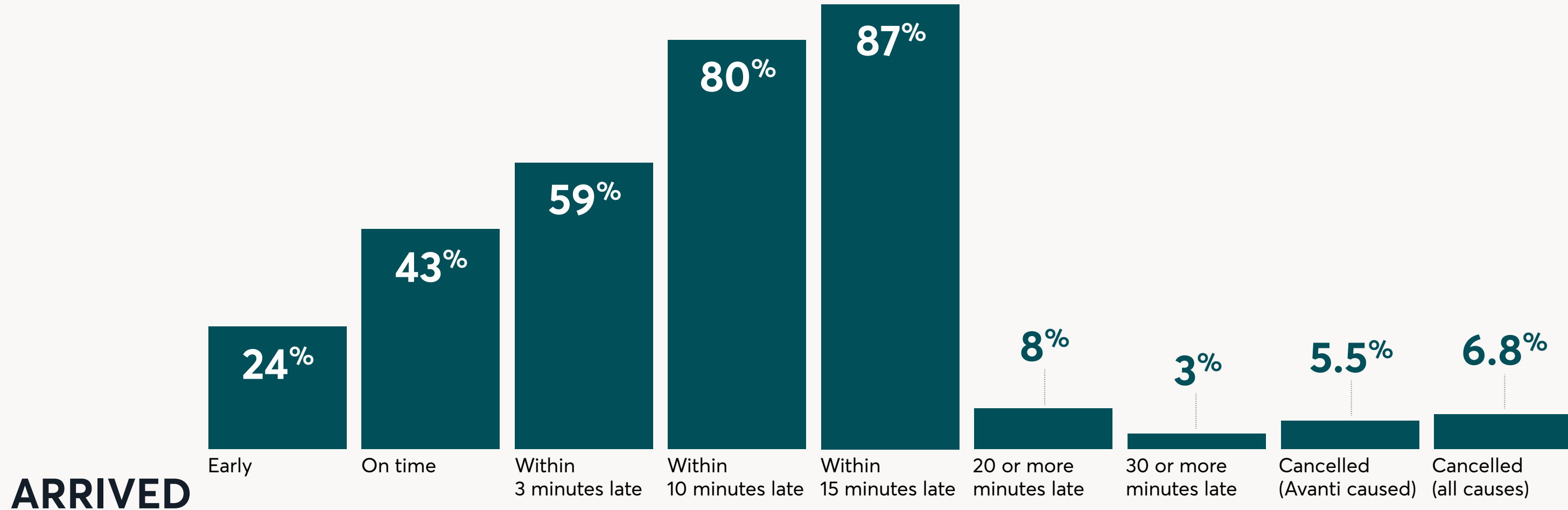
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Liverpool Services punctuality*

Period 2510 / 8 December 2024 - 4 January 2025

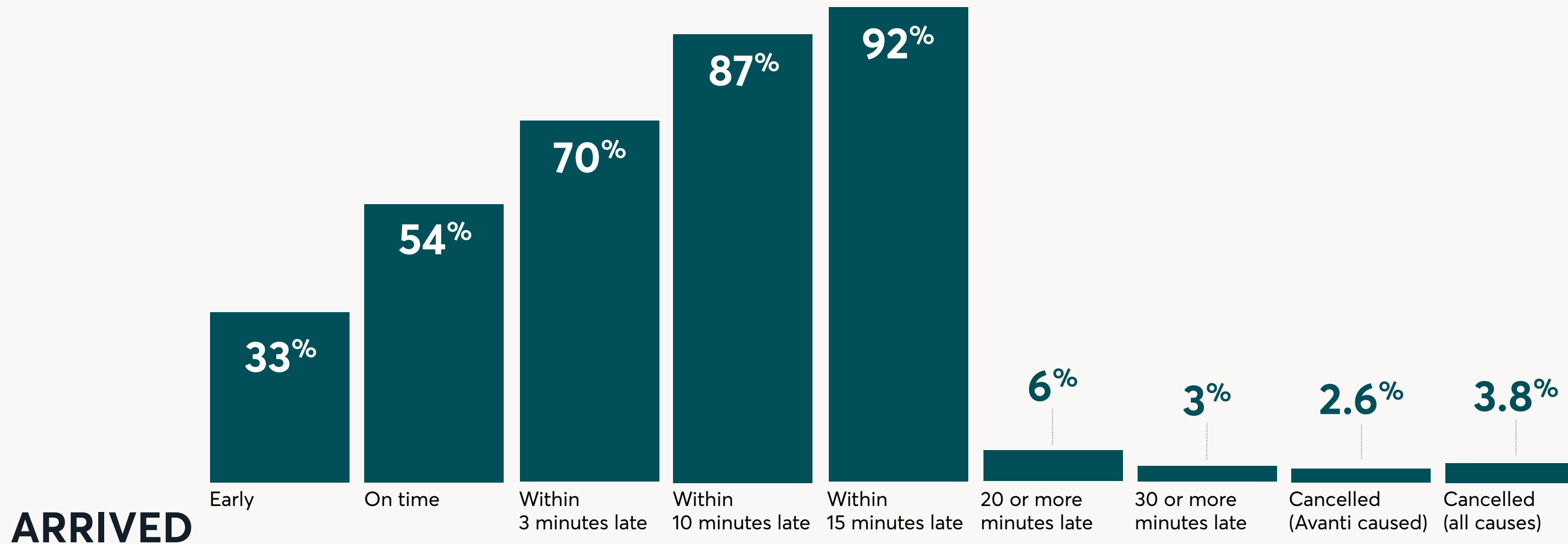
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Liverpool Services punctuality*

2510 Moving Annual Average / 7 January 2024 - 4 January 2025

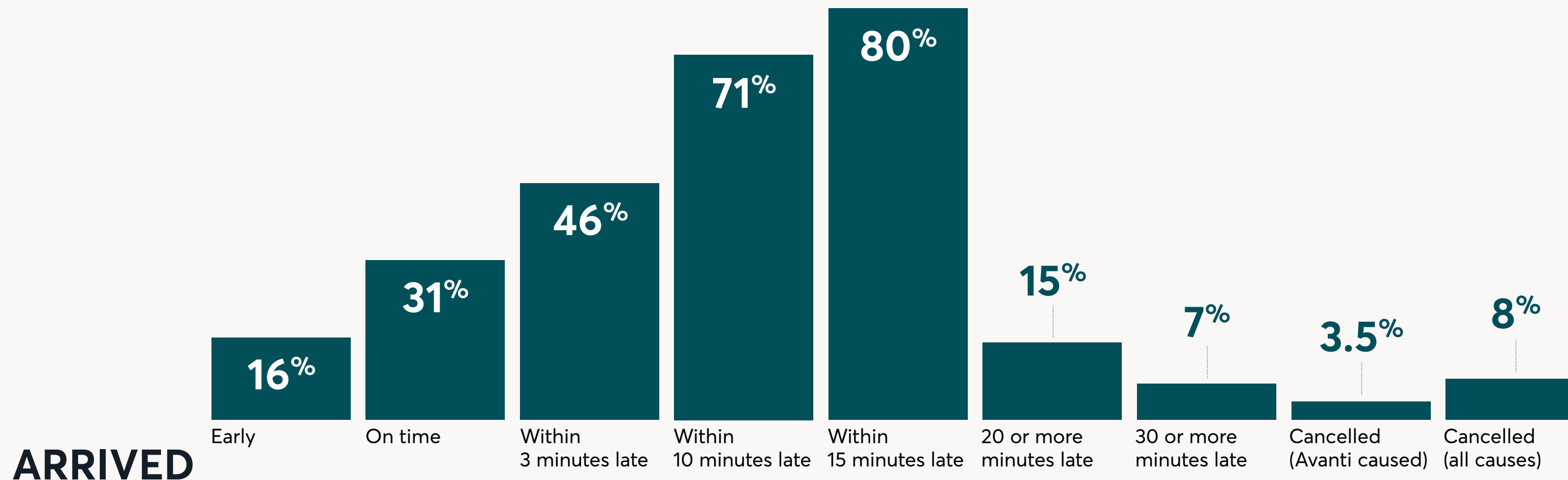
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast London - Scotland Direct Services punctuality*

Period 2510 / 8 December 2024 - 4 January 2025

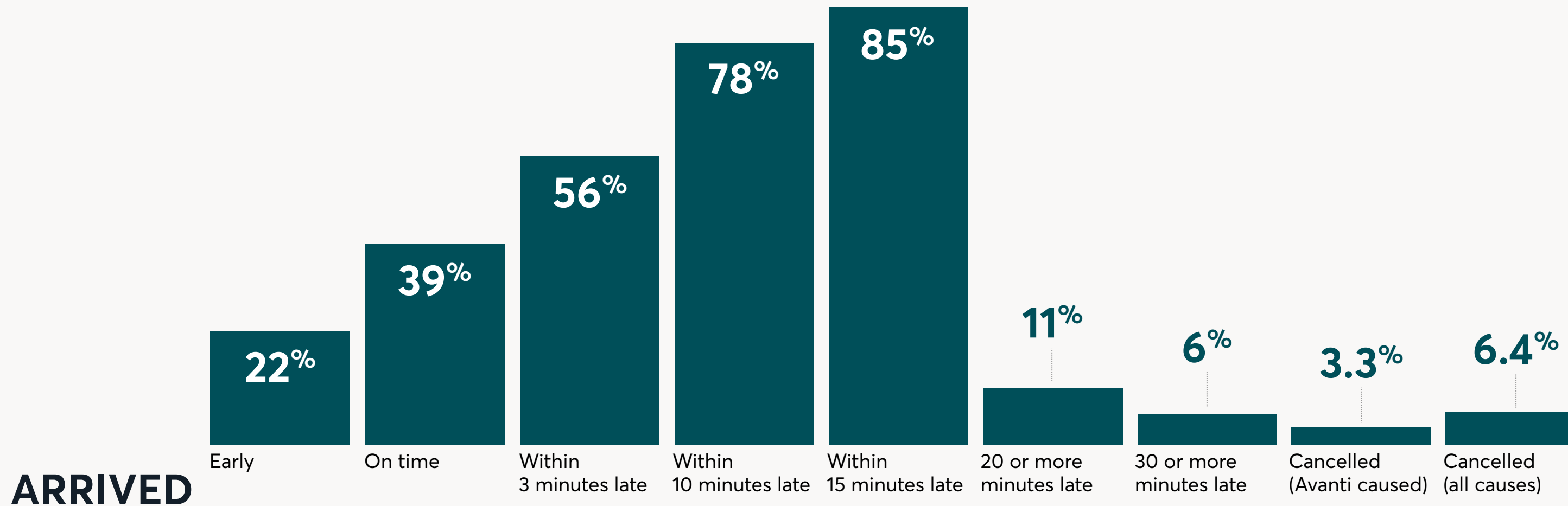
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast London - Scotland Direct Services punctuality*

2510 Moving Annual Average / 7 January 2024 - 4 January 2025

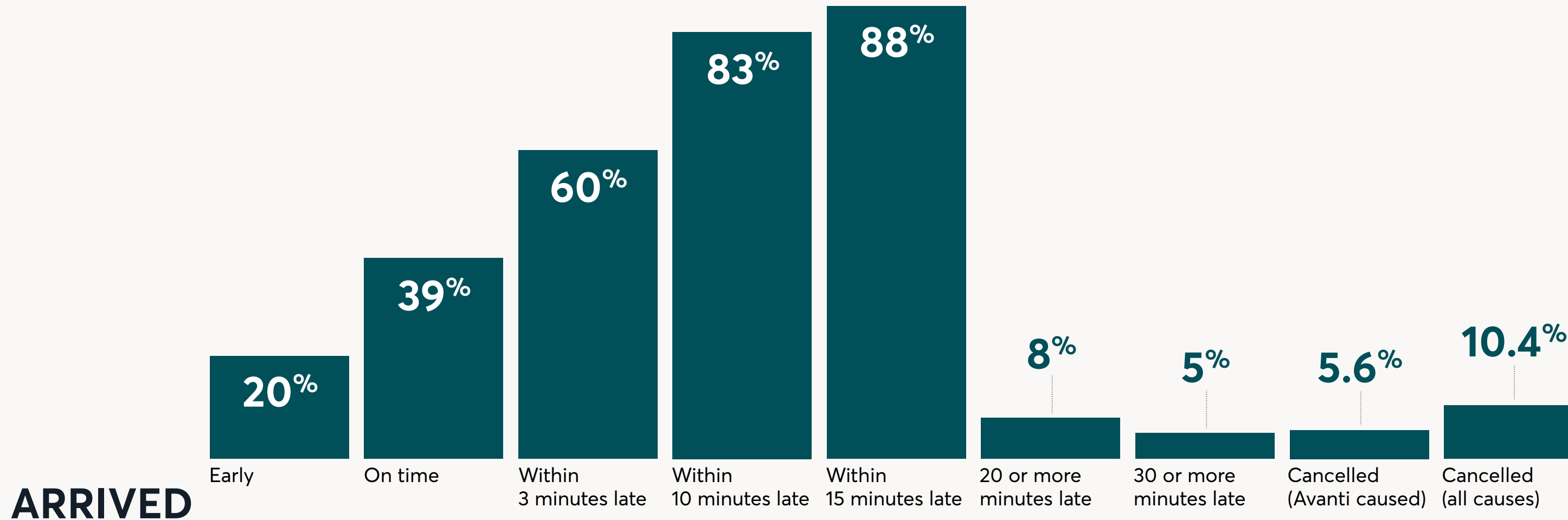
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast London - Scotland Via Birmingham Services punctuality*

Period 2510 / 8 December 2024 - 4 January 2025

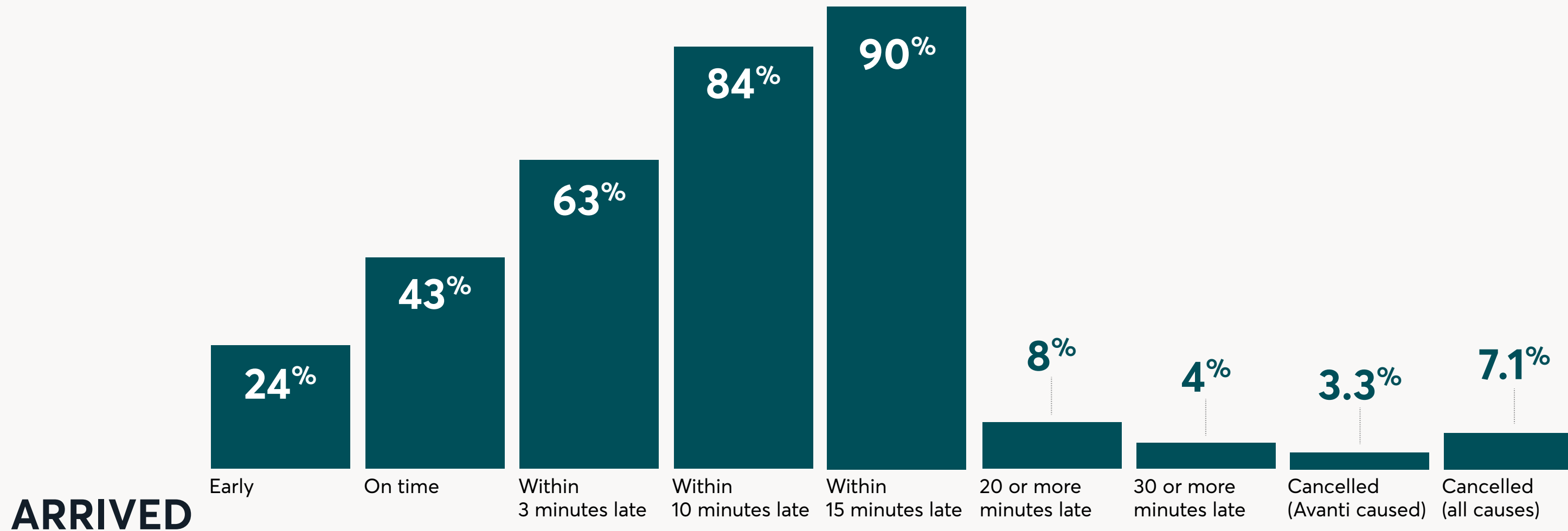
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast London - Scotland Via Birmingham Services punctuality*

2510 Moving Annual Average / 7 January 2024 - 4 January 2025

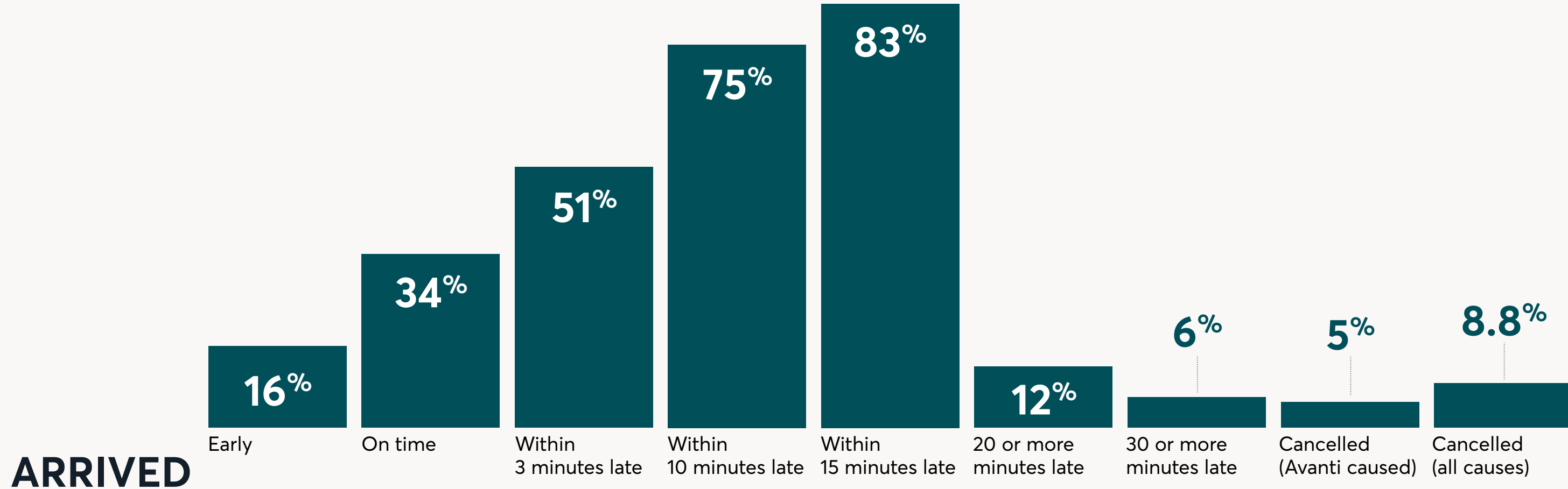
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Services punctuality*

Period 2510 / 8 December 2024 - 4 January 2025

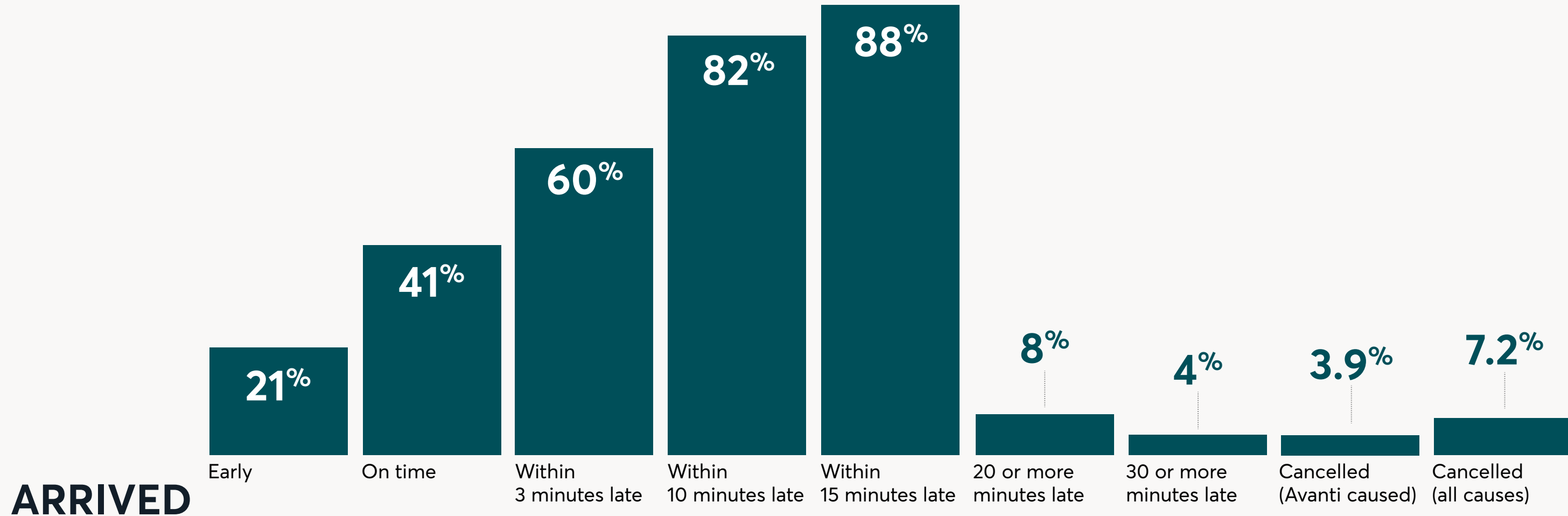
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Services punctuality*

2510 Moving Annual Average / 7 January 2024 - 4 January 2025

*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Services

Period 2510 / 8 December 2024 - 4 January 2025

	>= 30 Late at Destination Breakdown (Number and percentage of trains booked in the period)						Percentage of trains booked MAA (Moving Annual Average)		
	30-59 mins	60-119 mins	>= 120 mins	30-59 mins %	60-119 mins %	>= 120 mins %	30-59 mins % MAA	60-119 mins % MAA	>= 120 mins % MAA
West Midlands	46	9	0	3.9%	0.8%	0.0%	3.3%	0.5%	0.0%
North Wales	37	6	0	7.9%	1.3%	0.0%	4.7%	1.0%	0.1%
Manchester	182	10	0	10.6%	0.6%	0.0%	5.6%	1.0%	0.1%
Liverpool	24	4	0	3.2%	0.5%	0.0%	3.1%	0.8%	0.1%
London - Scotland Direct	66	15	2	8.5%	1.9%	0.3%	6.9%	1.8%	0.2%
London - Scotland via Birmingham	19	14	3	2.5%	1.8%	0.4%	4.2%	0.8%	0.1%
Total	374	58	5	6.6%	1.0%	0.1%	4.7%	1.0%	0.1%

Avanti West Coast Services

Period 2510 / 8 December 2024 - 4 January 2025

* Full cancellations are trains that ran less than half booked mileage, counting as 1 cancellation. Part cancellations are trains that ran more than half booked mileage but did not call at all booked stations, counting as 0.5 cancellations

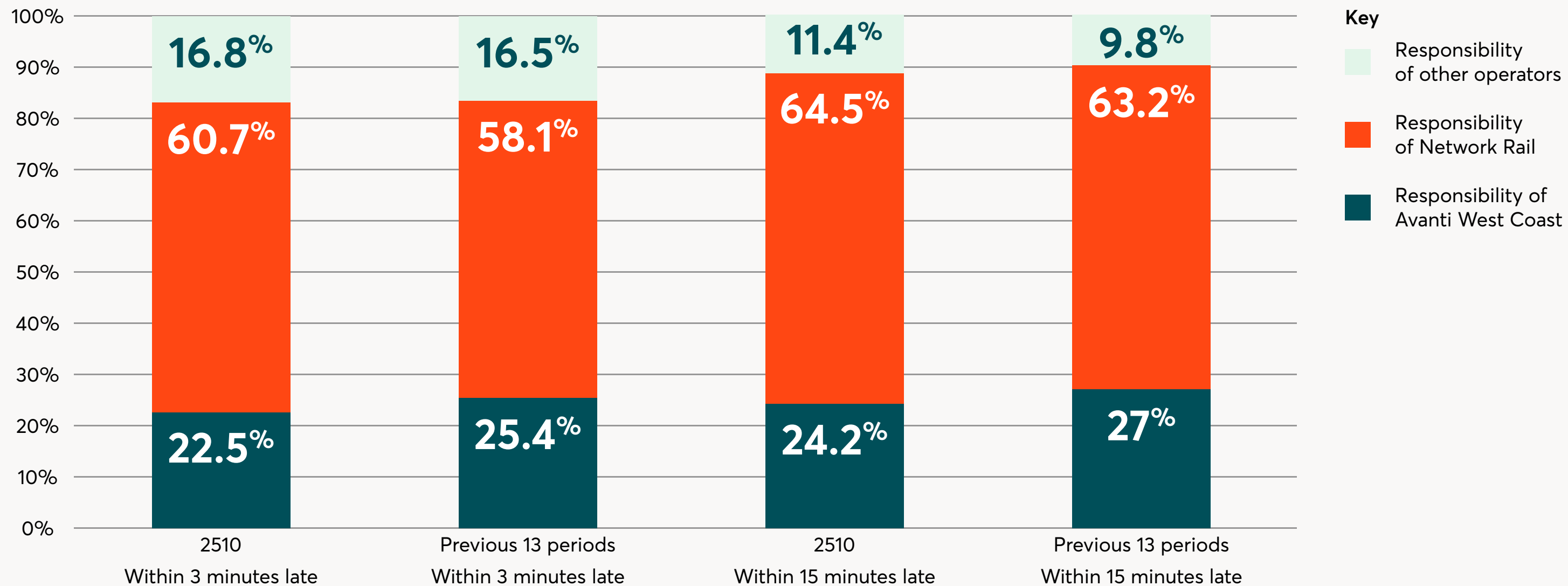
~ Pre-cancellations, also known as P-coded cancellations, refer to planned cancellations made to passenger services before 22:00 on the day prior to operation, due to the availability of train operator staff or rolling stock, Network Rail staff or infrastructure, or severe weather (among other causes). They are included in a revised timetable, and therefore may not appear in on the day cancellations figures

	On the Day Cancellations			Services Removed from the Plan (Pre-cancellations/ P-coded cancellations~)					
	Full Cancellations* AWC Responsibility	Part Cancellations* AWC Responsibility	Trains Cancelled* AWC Responsibility %	Full Cancellations* All Responsibility	Part Cancellations* All Responsibility	Trains Cancelled* All Responsibility %	Trains Planned On the Day	Fully Removed	Partially Removed
West Midlands	62	22	6.1%	76	37	8.0%	1182	0	0
North Wales	44	31	12.7%	68	40	18.7%	470	0	1
Manchester	40	4	2.4%	115	14	7.1%	1719	46	0
Liverpool	39	5	5.5%	48	6	6.8%	754	0	0
London - Scotland Direct	20	15	3.5%	35	55	8.0%	781	1	0
London - Scotland via Birmingham	26	34	5.6%	43	72	10.4%	763	1	0
Total	230	111	5.0%	385	224	8.8%	5669	48	1

In the 'Services Removed from the Plan' section, there is one p-coded cancellation in the period which was identified as an attribution error and should have been attributed to AWC responsibility. Information provided to customers was not affected. The other p-coded cancellations were due to emergency timetables, implemented by Network Rail in response to extreme weather events and infrastructure issues (Polesworth earth slip)."

Responsibility for attributed punctuality failures at every recordable station stop within 3 or 15 minutes

Comparison of Period 2510 to the Moving Annual Average



Avanti West Coast Services

Period 2510 / 8 December 2024 - 4 January 2025

Cancellations measured as percentage of trains planned (includes full and part cancellations). Full cancellations are trains that ran less than half booked mileage, counting as 1 cancellation. Part cancellations are trains that ran more than half booked mileage but did not call at all booked stations, counting as 0.5 cancellations

Punctuality measured as percentage of station stops (origins, arrivals and termini)

Short Formations % = Percentage of trains ran which had less capacity versus the declared plan. Services cancelled are excluded.

	Cancellations		Punctuality at All Stations				Late at Destination			Short Formation	
	All Responsibility %	AWC Responsibility %	Early	On time	Within 3 minutes late	Within 15 minutes	Within 30-59 minutes late	Within 60-119 minutes late	More than 119 minutes late	Shortformed Services	Short Formations %
West Midlands	8.0%	6.1%	17.2%	37.1%	57.2%	86.4%	3.9%	0.8%	0.0%	88	10.9%
North Wales	18.7%	12.7%	14.4%	34.1%	49.4%	78.5%	7.9%	1.3%	0.0%	0	0.0%
Manchester	7.1%	2.4%	9.9%	24.7%	41.6%	76.2%	10.6%	0.6%	0.0%	2	0.1%
Liverpool	6.8%	5.5%	24.4%	43.1%	58.6%	86.8%	3.2%	0.5%	0.0%	107	18.6%
London - Scotland Direct	8.0%	3.5%	16.3%	30.6%	45.9%	80.0%	8.5%	1.9%	0.3%	2	0.3%
London - Scotland via Birmingham	10.4%	5.6%	20.2%	39.0%	59.5%	88.4%	2.5%	1.8%	0.4%	5	1.0%
Total	8.8%	5.0%	16.4%	33.6%	51.4%	82.6%	6.6%	1.0%	0.1%	204	5.0%