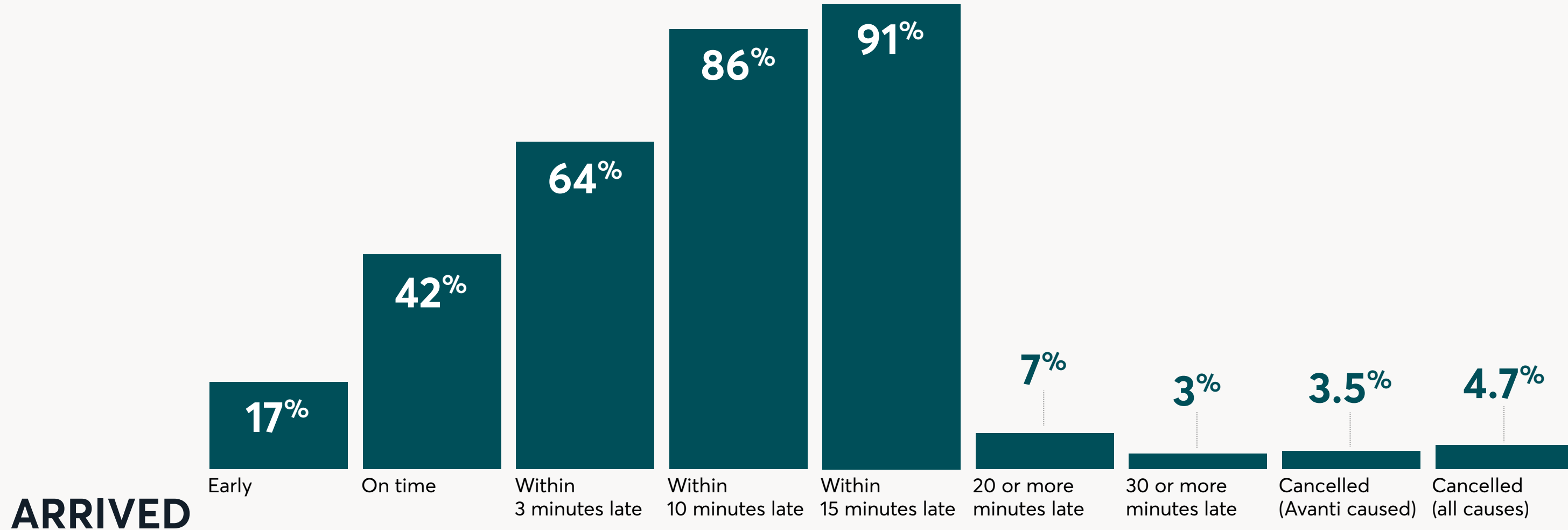


# Avanti West Coast West Midlands Services punctuality\*

Period 2508 / 13 October 2024 - 9 November 2024

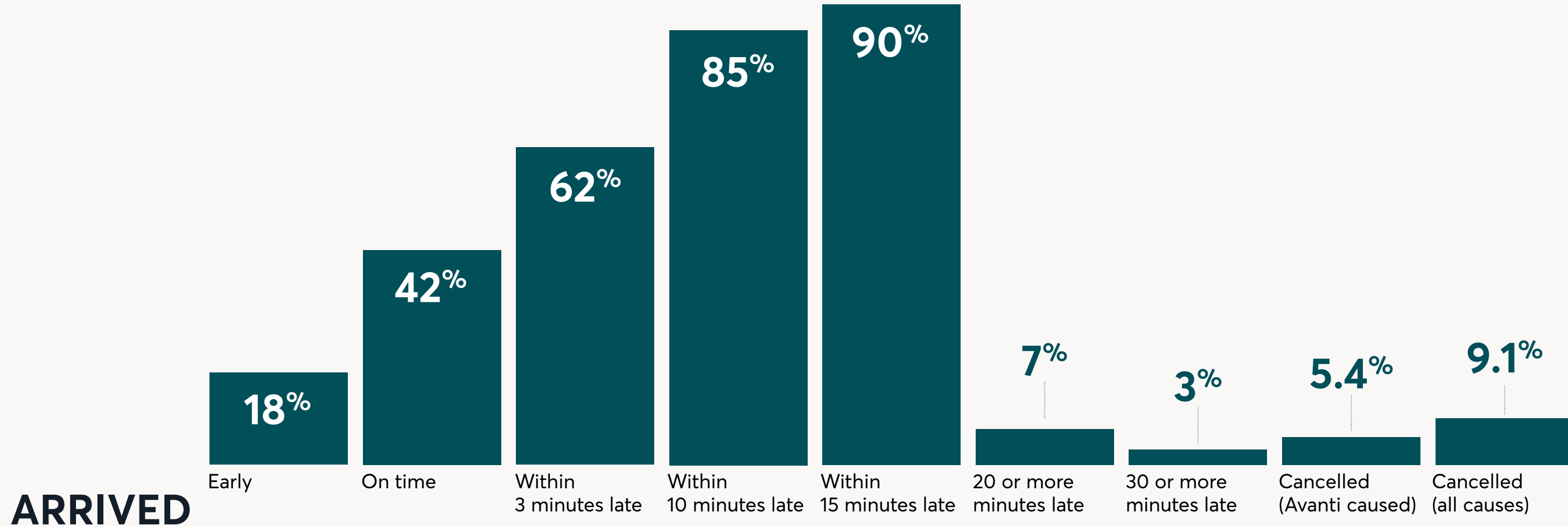
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast West Midlands Services punctuality\*

2508 Moving Annual Average / 12 November 2023 - 9 November 2024

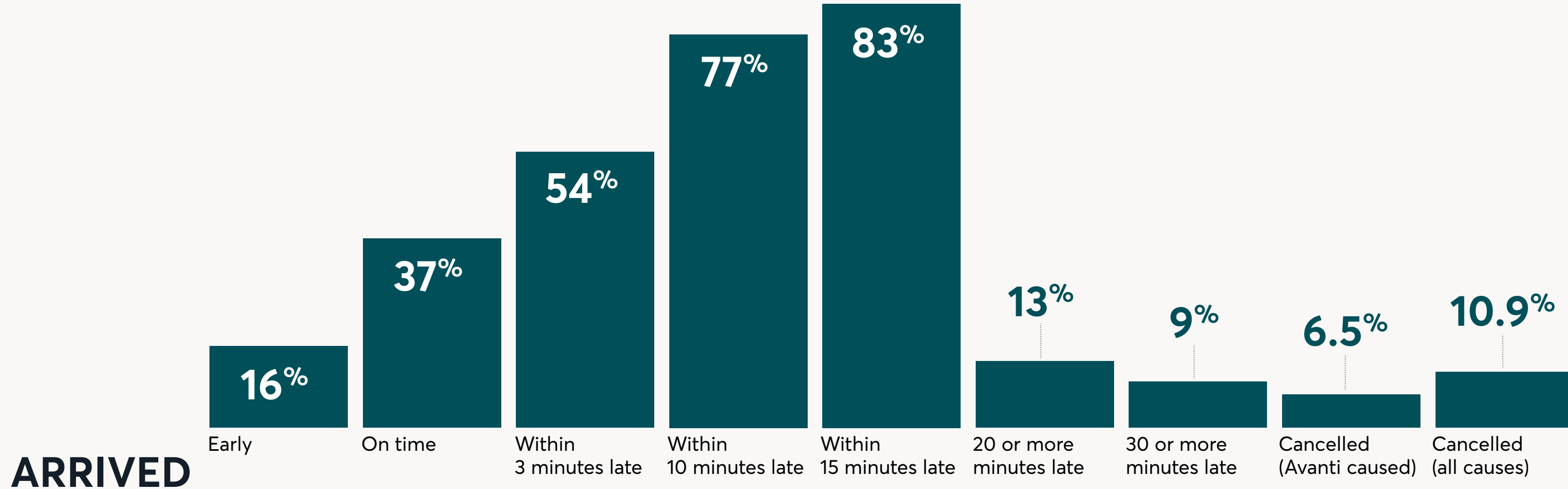
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast North Wales Services punctuality\*

Period 2508 / 13 October 2024 - 9 November 2024

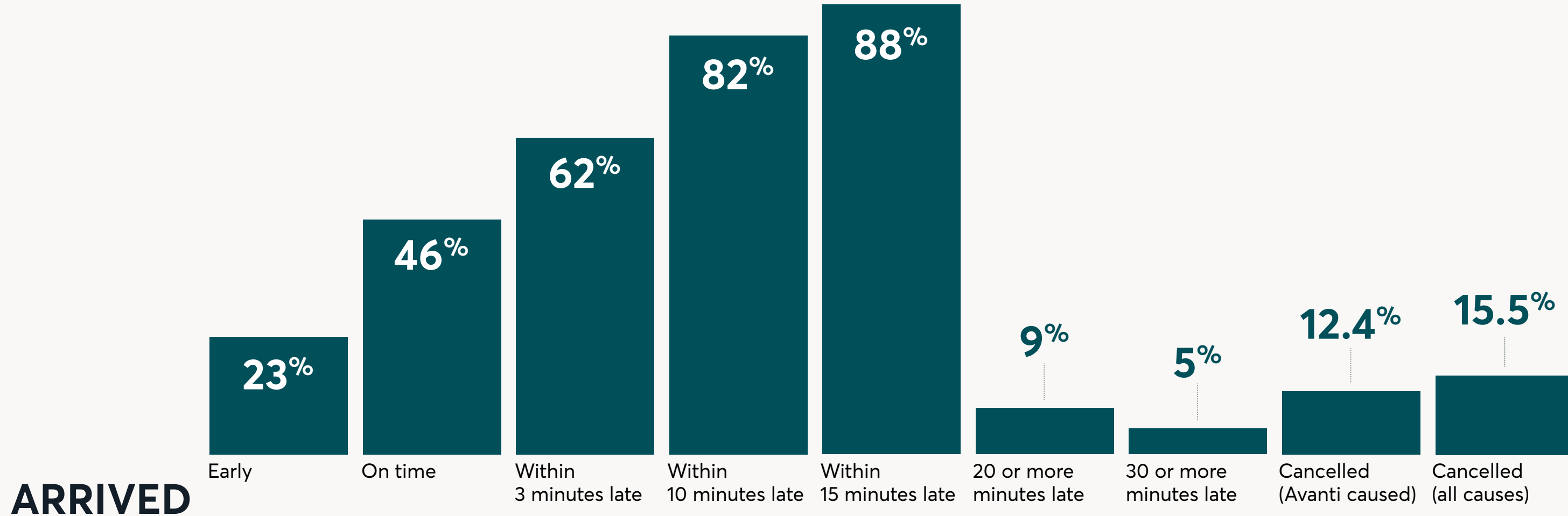
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast North Wales Services punctuality\*

2508 Moving Annual Average / 12 November 2023 - 9 November 2024

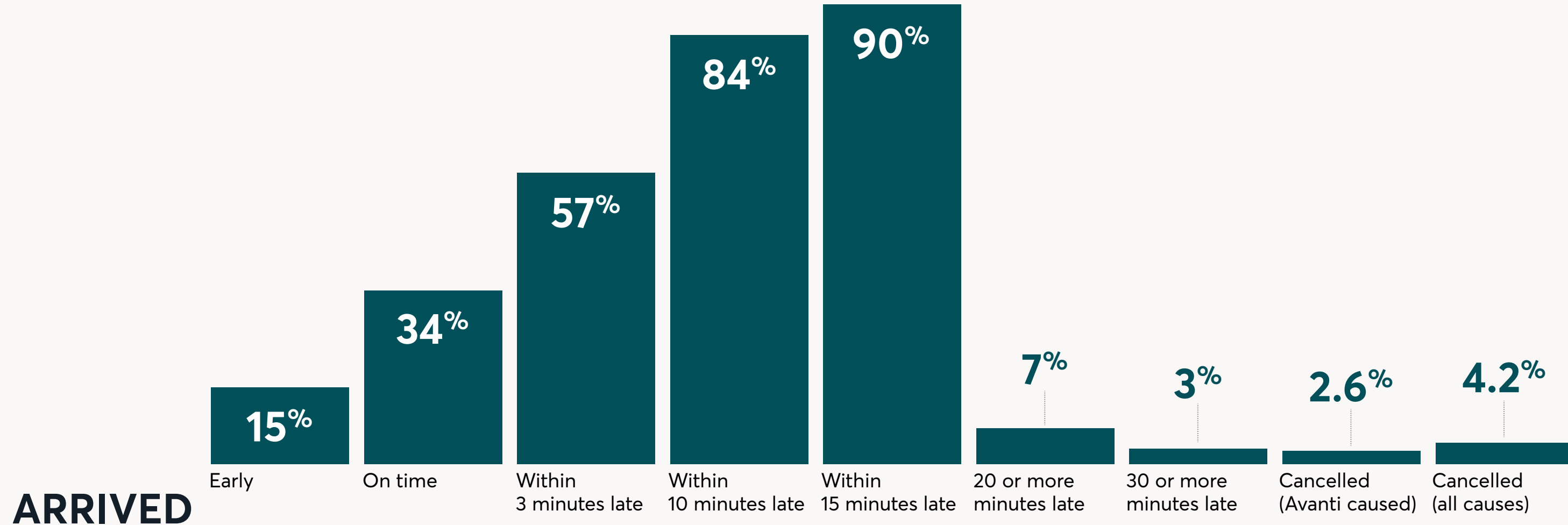
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Manchester Services punctuality\*

Period 2508 / 13 October 2024 - 9 November 2024

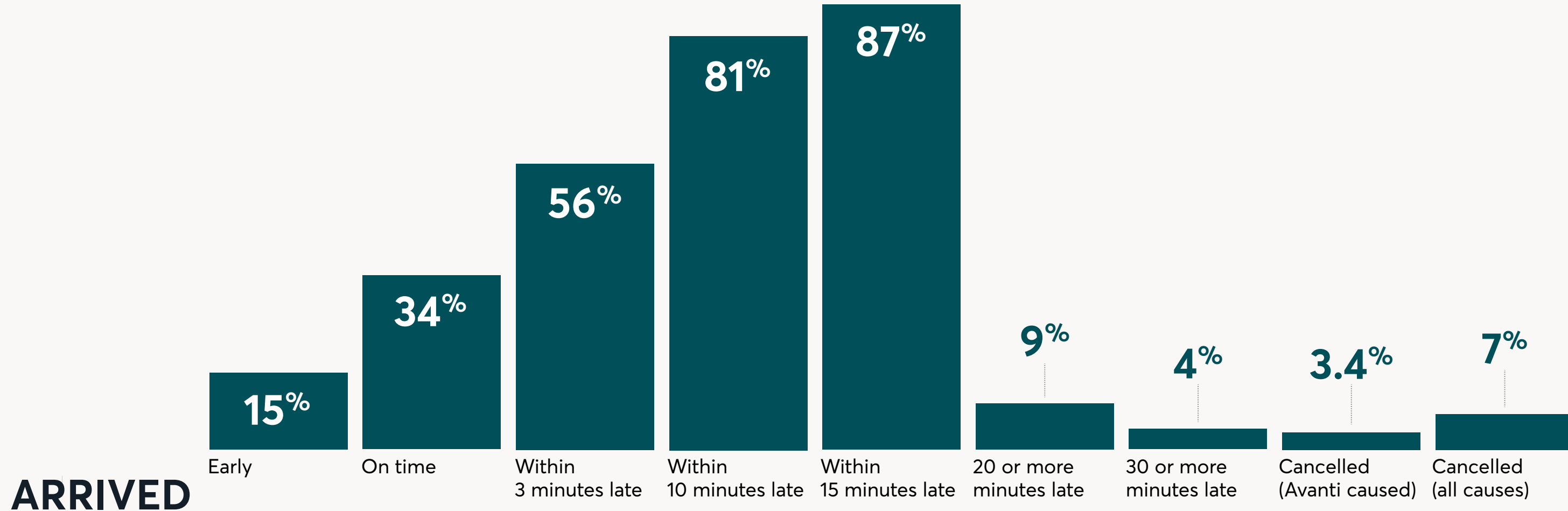
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Manchester Services punctuality\*

2508 Moving Annual Average / 12 November 2023 - 9 November 2024

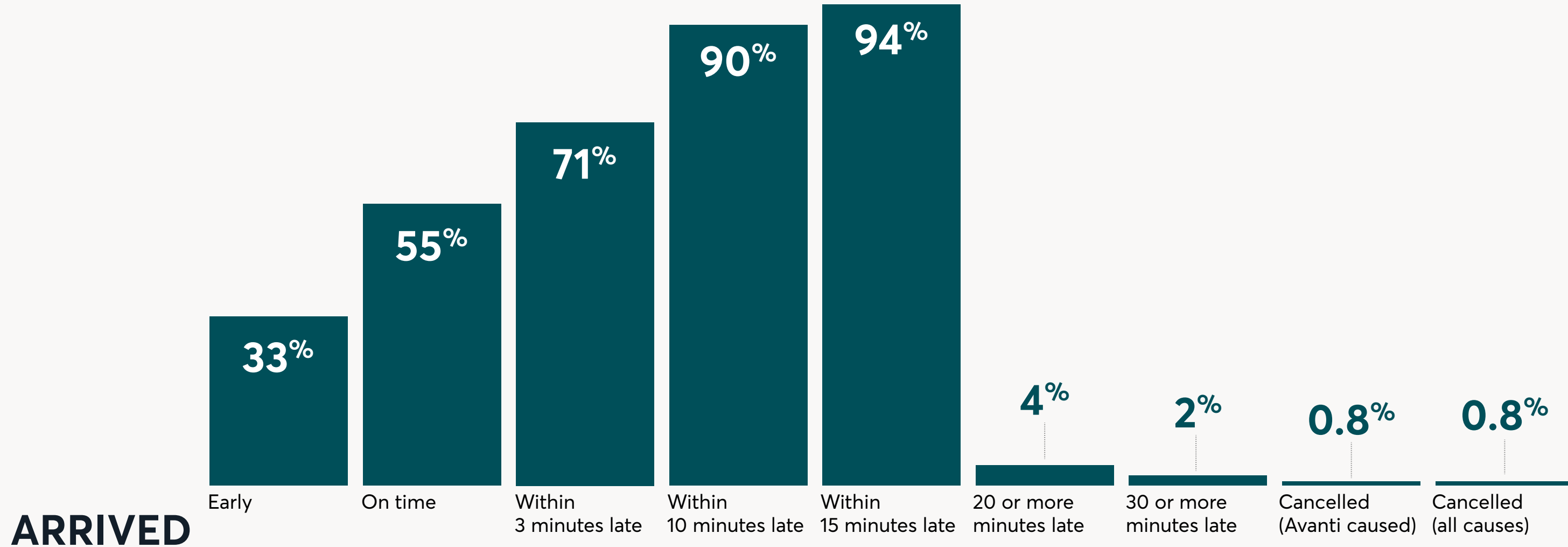
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Liverpool Services punctuality\*

Period 2508 / 13 October 2024 - 9 November 2024

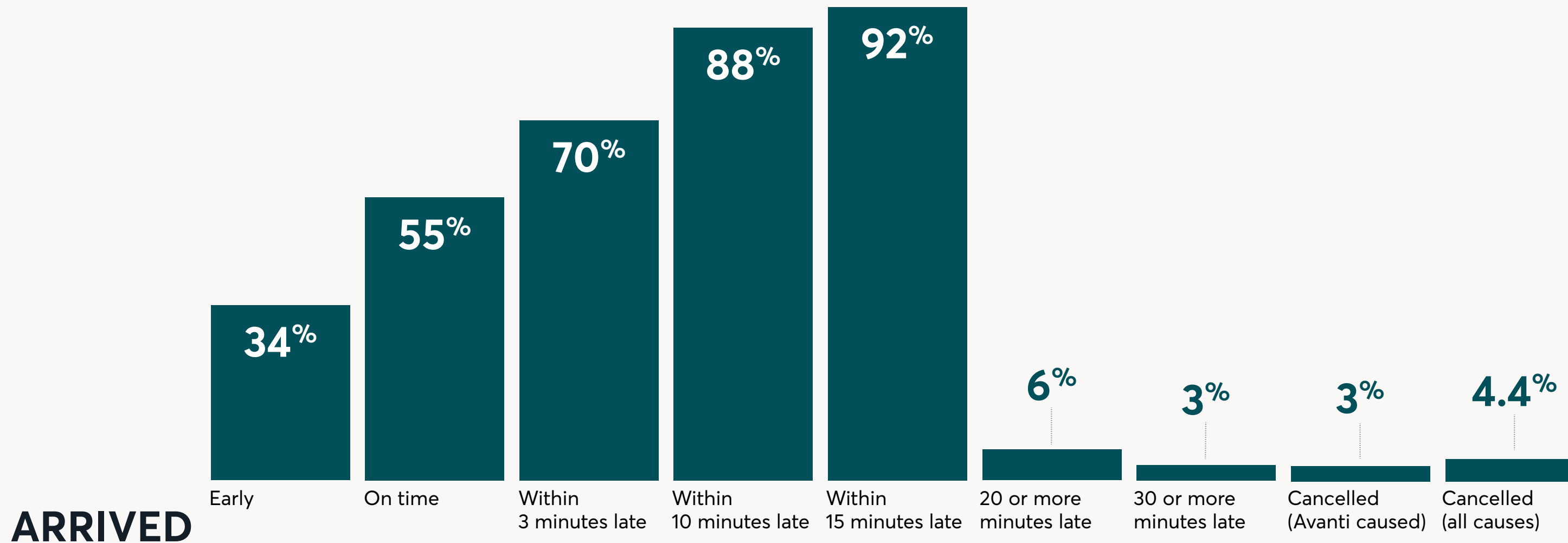
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Liverpool Services punctuality\*

2508 Moving Annual Average / 12 November 2023 - 9 November 2024

\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

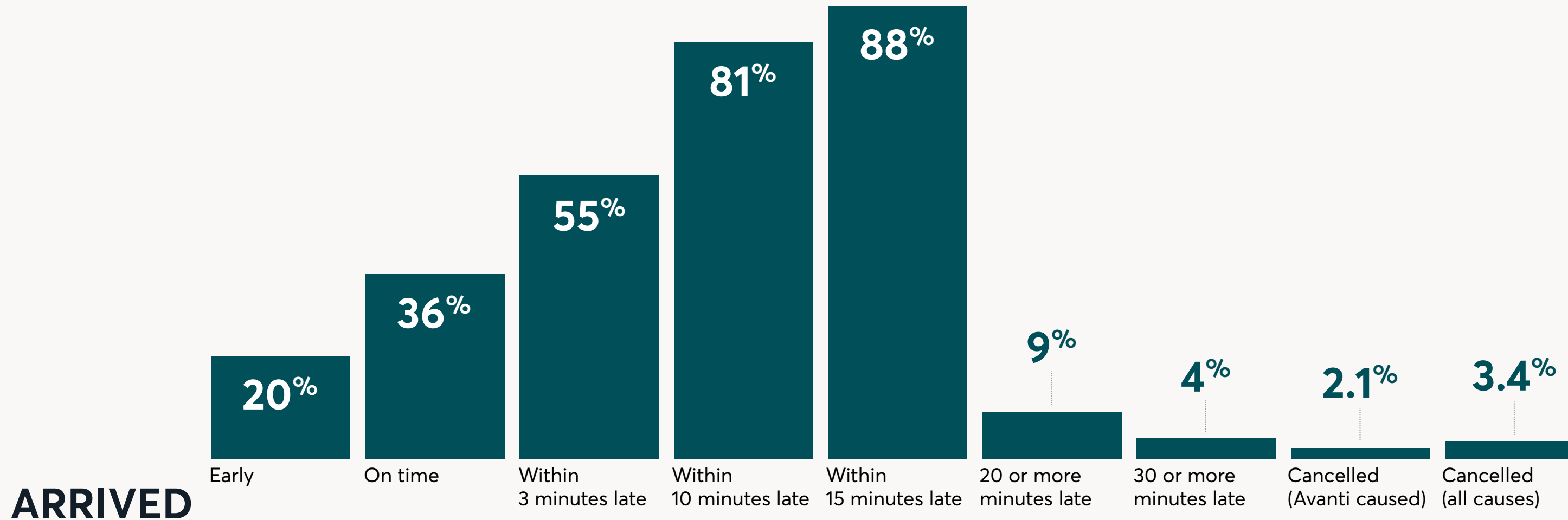




# Avanti West Coast London - Scotland Direct Services punctuality\*

Period 2508 / 13 October 2024 - 9 November 2024

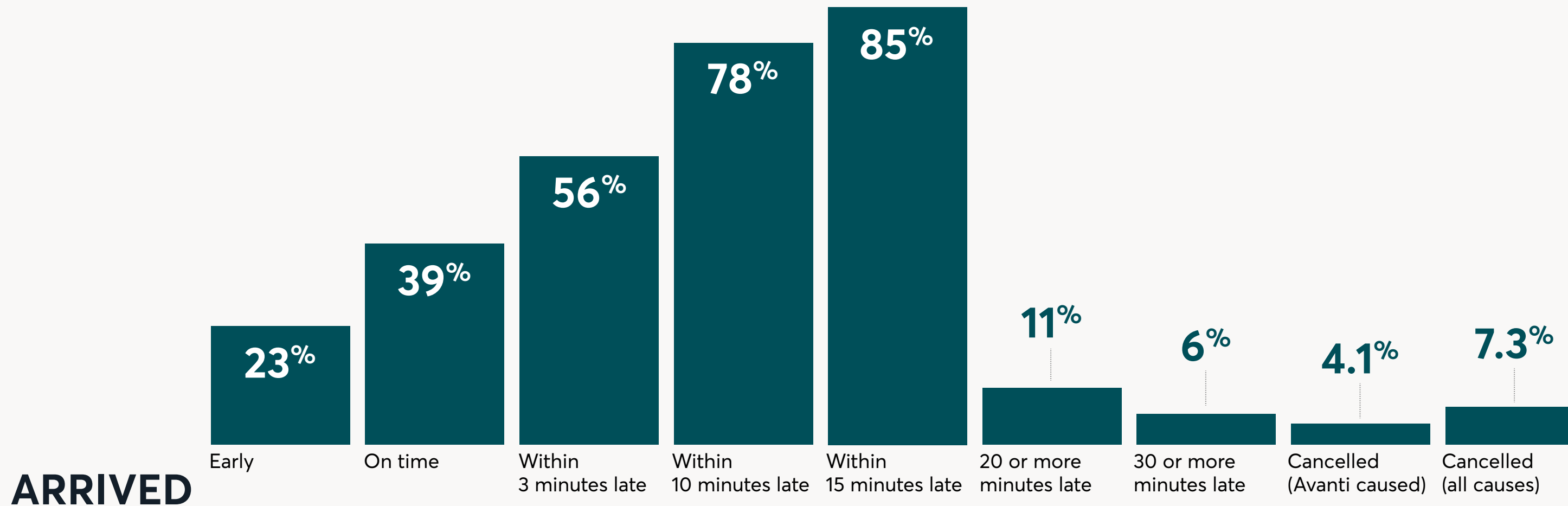
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast London - Scotland Direct Services punctuality\*

2508 Moving Annual Average / 12 November 2023 - 9 November 2024

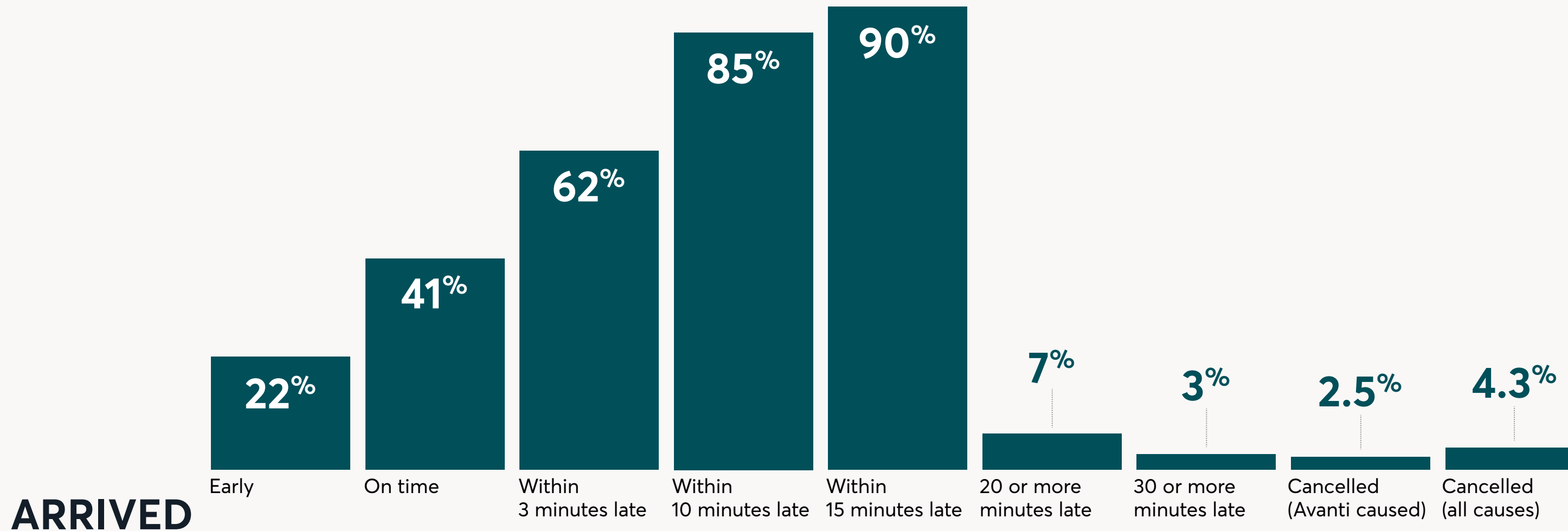
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast London - Scotland Via Birmingham Services punctuality\*

Period 2508 / 13 October 2024 - 9 November 2024

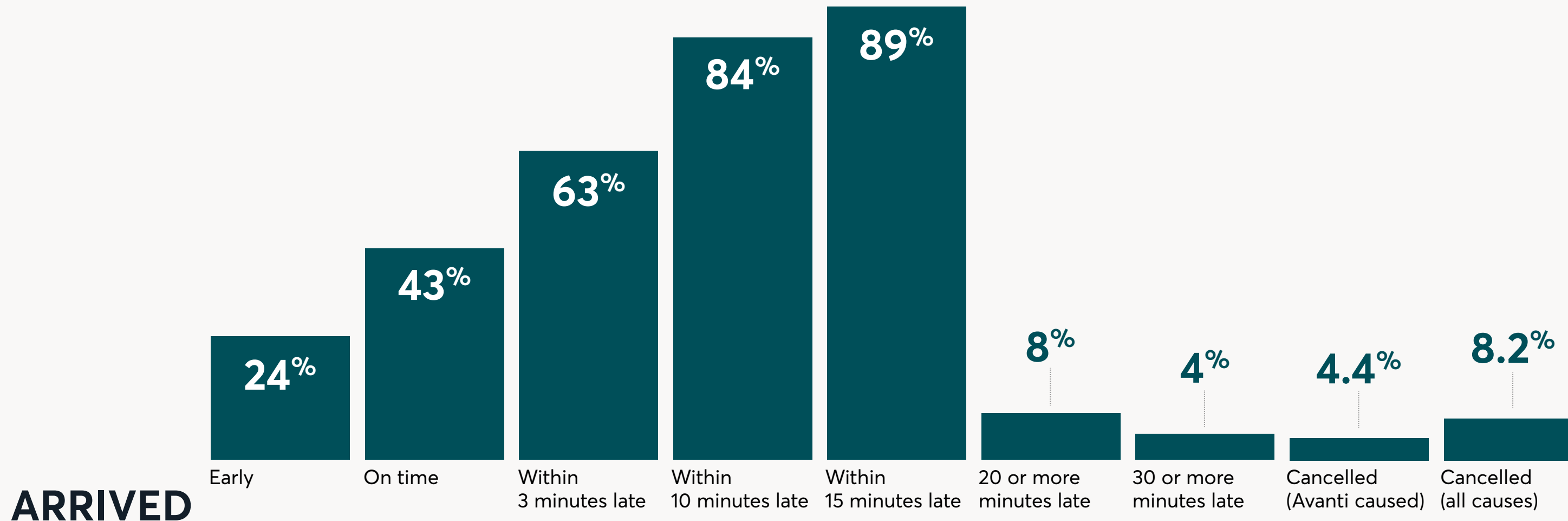
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast London - Scotland Via Birmingham Services punctuality\*

2508 Moving Annual Average / 12 November 2023 - 9 November 2024

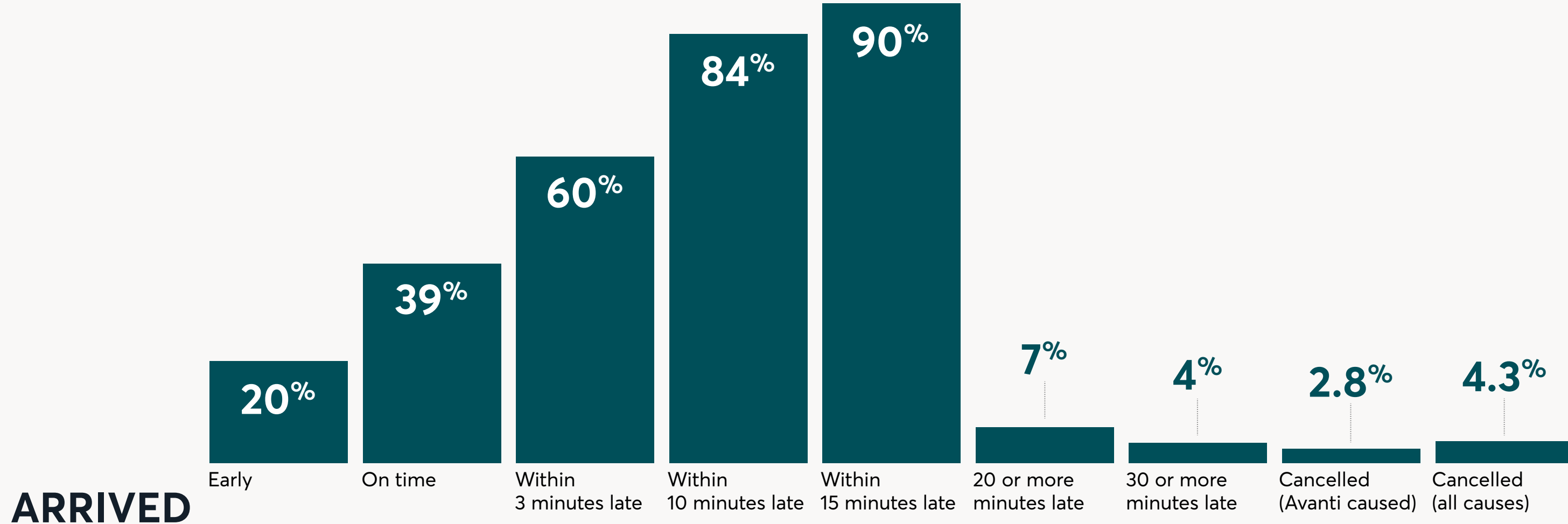
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Services punctuality\*

Period 2508 / 13 October 2024 - 9 November 2024

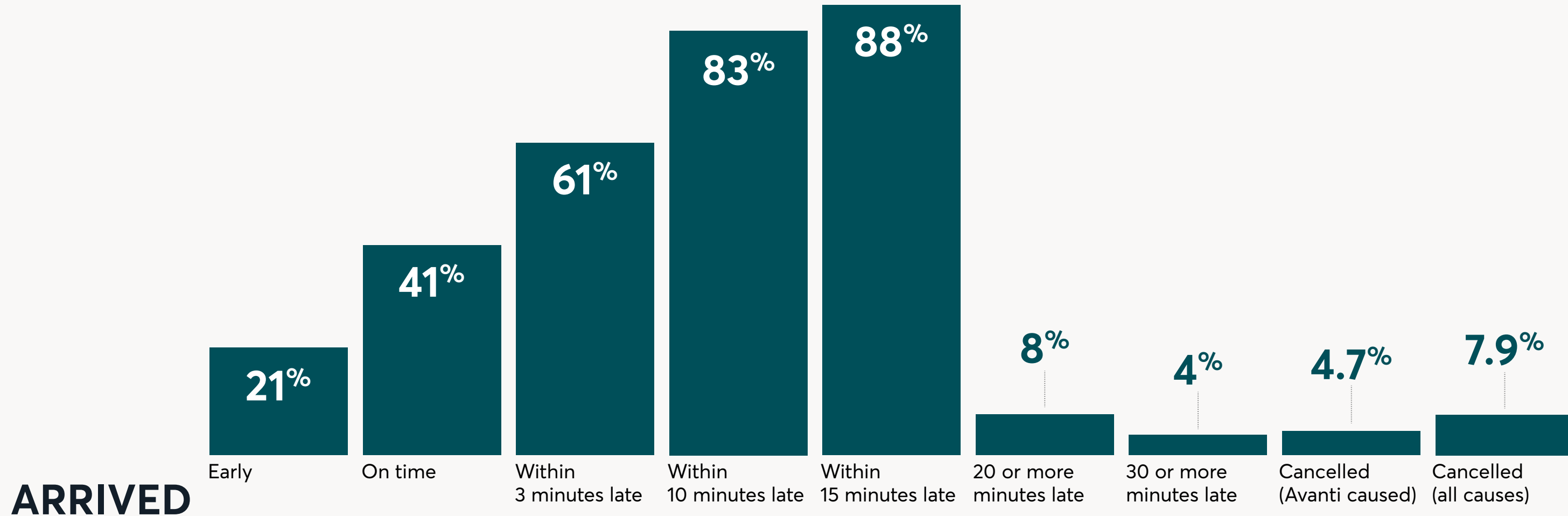
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Services punctuality\*

2508 Moving Annual Average / 12 November 2023 - 9 November 2024

\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Services

Period 2508 / 13 October 2024 - 9 November 2024

	>= 30 Late at Destination Breakdown (Number and percentage of trains booked in the period)						Percentage of trains booked MAA (Moving Annual Average)		
	30-59 mins	60-119 mins	>= 120 mins	30-59 mins %	60-119 mins %	>= 120 mins %	30-59 mins % MAA	60-119 mins % MAA	>= 120 mins % MAA
West Midlands	47	4	0	3.7%	0.3%	0.0%	3.3%	0.5%	0.0%
North Wales	41	8	0	7.5%	1.5%	0.0%	4.0%	0.9%	0.1%
Manchester	96	17	12	4.0%	0.7%	0.5%	5.2%	0.9%	0.1%
Liverpool	23	5	1	2.6%	0.6%	0.1%	3.1%	0.7%	0.1%
London - Scotland Direct	40	11	1	4.6%	1.3%	0.1%	6.7%	1.8%	0.2%
London - Scotland via Birmingham	45	5	0	5.0%	0.6%	0.0%	4.1%	0.7%	0.1%
<b>Total</b>	<b>292</b>	<b>50</b>	<b>14</b>	<b>4.2%</b>	<b>0.7%</b>	<b>0.2%</b>	<b>4.6%</b>	<b>0.9%</b>	<b>0.1%</b>

# Avanti West Coast Services

Period 2508 / 13 October 2024 - 9 November 2024

\* Full cancellations are trains that ran less than half booked mileage, counting as 1 cancellation. Part cancellations are trains that ran more than half booked mileage but did not call at all booked stations, counting as 0.5 cancellations

~ Pre-cancellations, also known as P-coded cancellations, refer to planned cancellations made to passenger services before 22:00 on the day prior to operation, due to the availability of train operator staff or rolling stock, Network Rail staff or infrastructure, or severe weather (among other causes). They are included in a revised timetable, and therefore may not appear in on the day cancellations figures

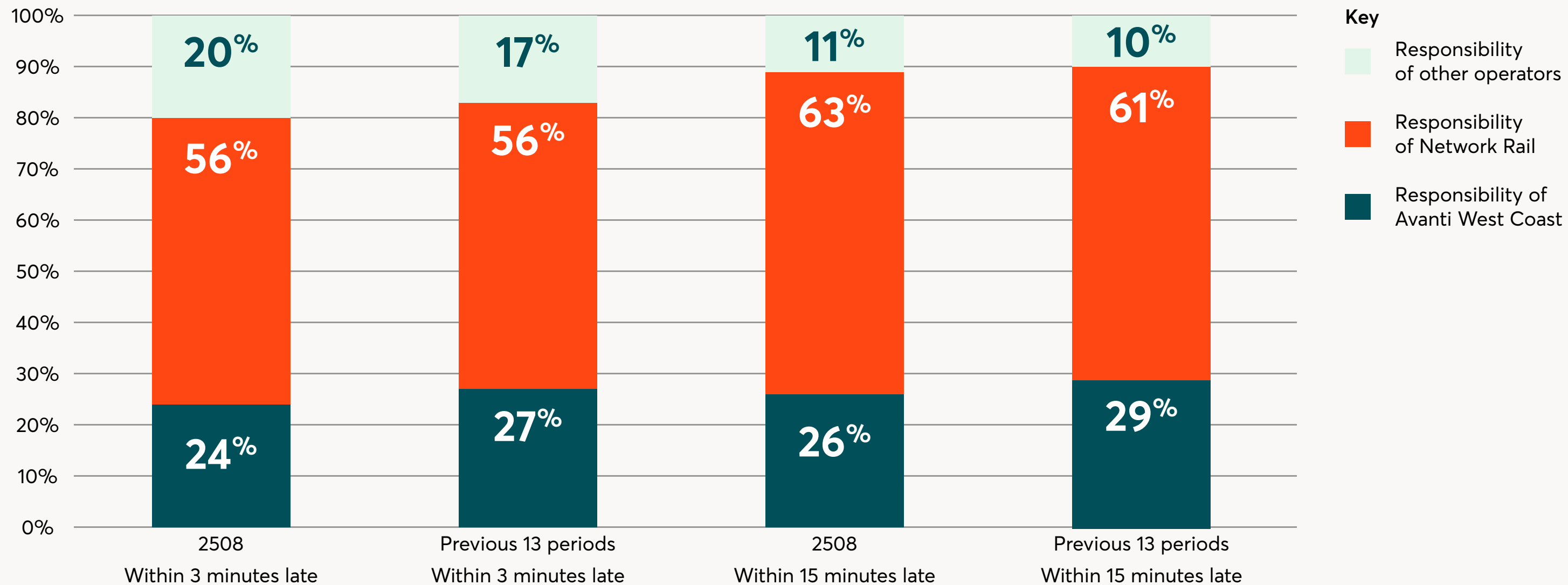
	On the Day Cancellations						Services Removed from the Plan (Pre-cancellations/ P-coded cancellations~)		
	Full Cancellations* AWC Responsibility	Part Cancellations* AWC Responsibility	Trains Cancelled* AWC Responsibility %	Full Cancellations* All Responsibility	Part Cancellations* All Responsibility	Trains Cancelled* All Responsibility %	Trains Planned On the Day	Fully Removed	Partially Removed
West Midlands	42	4	3.5%	54	11	4.7%	1272	0	0
North Wales	23	26	6.5%	38	44	10.9%	550	1	0
Manchester	62	4	2.6%	95	14	4.2%	2419	0	0
Liverpool	6	3	0.8%	6	3	0.8%	893	0	0
London - Scotland Direct	13	10	2.1%	16	27	3.4%	877	0	0
London - Scotland via Birmingham	12	21	2.5%	17	43	4.3%	905	0	0
<b>Total</b>	<b>158</b>	<b>68</b>	<b>2.8%</b>	<b>226</b>	<b>142</b>	<b>4.3%</b>	<b>6916</b>	<b>1</b>	<b>0</b>

The train shown in the 'Services Removed from the Plan' section was recorded incorrectly as a P-coded cancellation. AWC do not P-code any of our services. The train that was cancelled was shown in industry systems and customers were provided with this information. It was due to an incident of flooding.



# Responsibility for attributed punctuality failures at every recordable station stop within 3 or 15 minutes

Comparison of Period 2508 to the Moving Annual Average



# Avanti West Coast Services

Period 2508 / 13 October 2024 - 9 November 2024

Cancellations measured as percentage of trains planned (includes full and part cancellations). Full cancellations are trains that ran less than half booked mileage, counting as 1 cancellation. Part cancellations are trains that ran more than half booked mileage but did not call at all booked stations, counting as 0.5 cancellations

Punctuality measured as percentage of station stops (origins, arrivals and termini)

Short Formations % = Percentage of trains ran which had less capacity versus the declared plan. Services cancelled are excluded.

	Cancellations		Punctuality at All Stations				Late at Destination			Short Formation	
	All Responsibility %	AWC Responsibility %	Early	On time	Within 3 minutes late	Within 15 minutes	Within 30-59 minutes late	Within 60-119 minutes late	More than 119 minutes late	Shortformed Services	Short Formations %
West Midlands	4.7%	3.5%	17.2%	41.8%	63.5%	90.9%	3.7%	0.3%	0.0%	28	2.4%
North Wales	10.9%	6.5%	16.1%	36.7%	54.1%	83.0%	7.5%	1.5%	0.0%	0	0.0%
Manchester	4.2%	2.6%	15.2%	33.7%	56.5%	89.8%	4.0%	0.7%	0.5%	2	0.1%
Liverpool	0.8%	0.8%	32.9%	54.7%	71.3%	93.6%	2.6%	0.6%	0.1%	0	0.0%
London - Scotland Direct	3.4%	2.1%	19.6%	35.8%	55.2%	87.5%	4.6%	1.3%	0.1%	2	0.3%
London - Scotland via Birmingham	4.3%	2.5%	21.9%	41.4%	61.7%	90.4%	5.0%	0.6%	0.0%	2	0.3%
<b>Total</b>	<b>4.3%</b>	<b>2.8%</b>	<b>19.6%</b>	<b>39.3%</b>	<b>59.8%</b>	<b>89.6%</b>	<b>4.2%</b>	<b>0.7%</b>	<b>0.2%</b>	<b>34</b>	<b>0.5%</b>