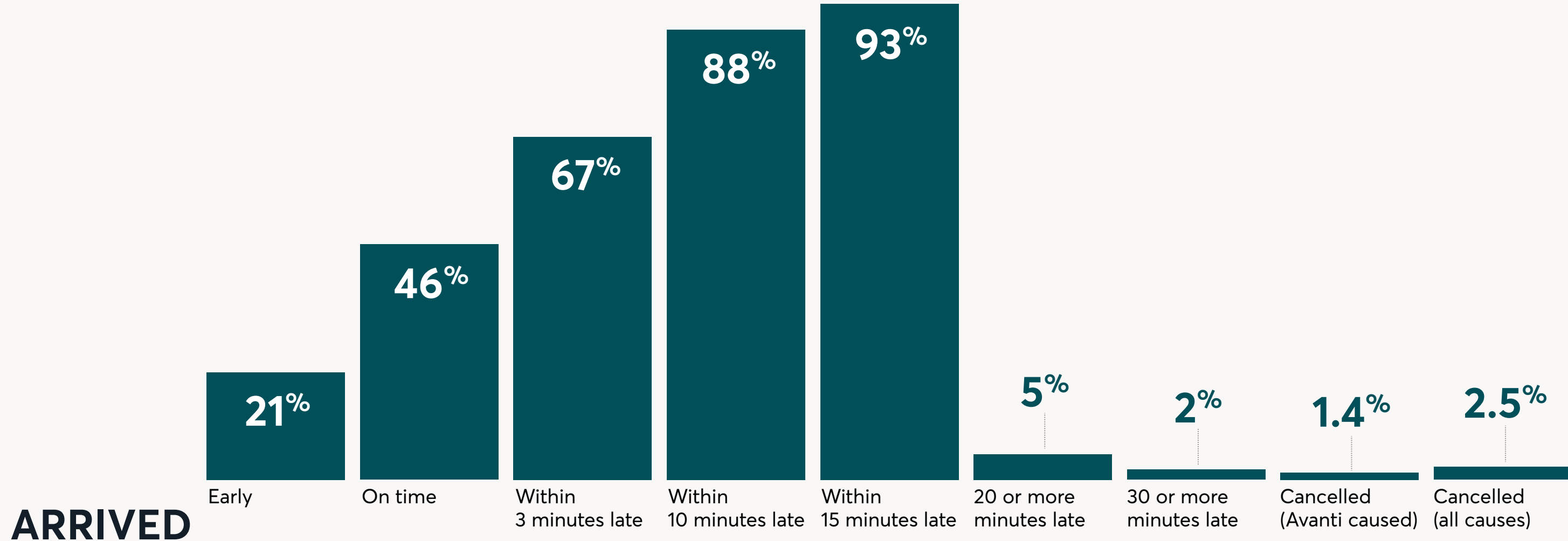


# Avanti West Coast West Midlands Services punctuality\*

Period 2506 / 18 August 2024 - 14 September 2024

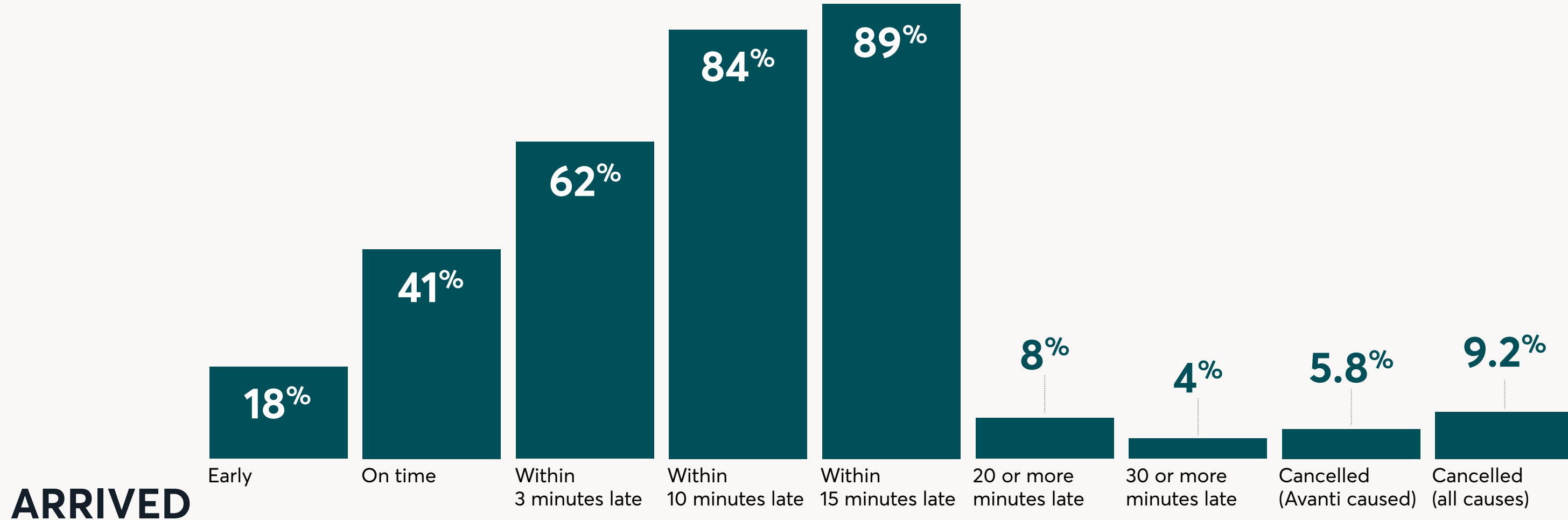
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast West Midlands Services punctuality\*

2506 Moving Annual Average / 17 September 2023 - 14 September 2024

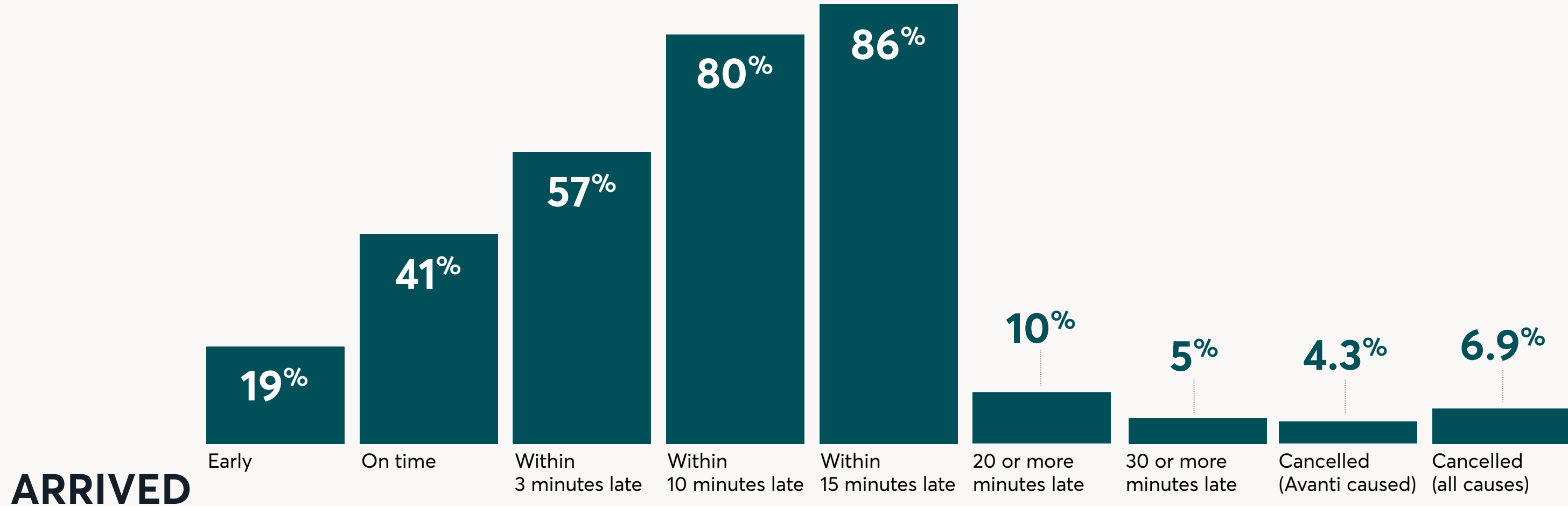
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast North Wales Services punctuality\*

Period 2506 / 18 August 2024 - 14 September 2024

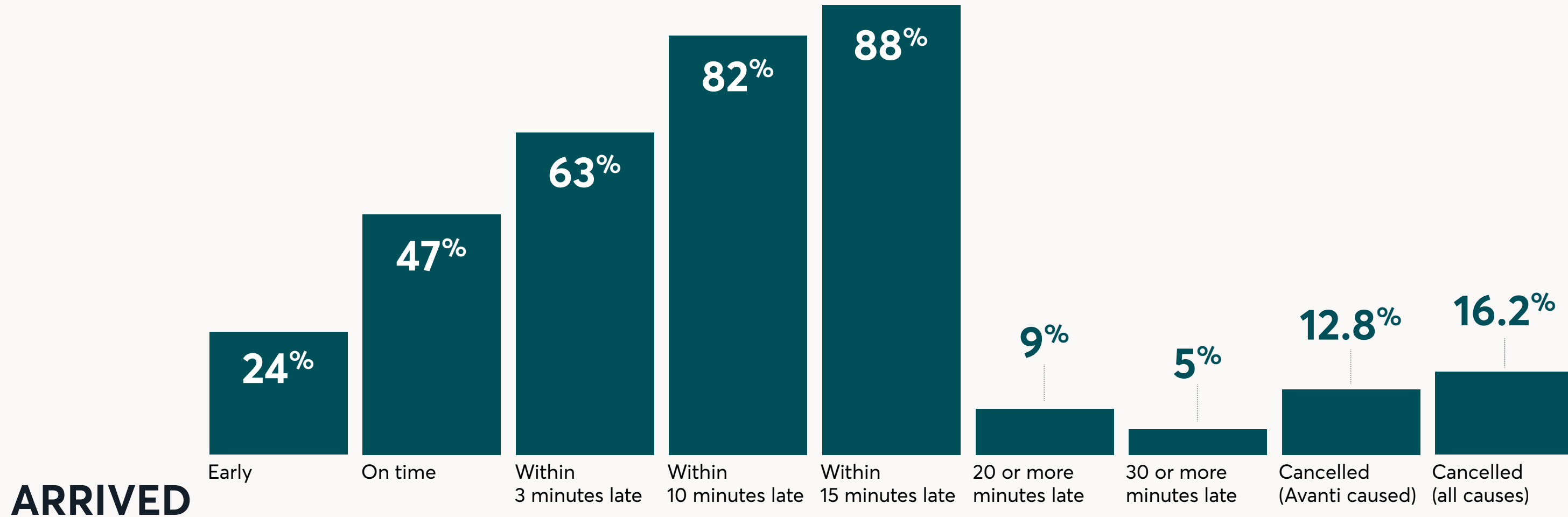
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast North Wales Services punctuality\*

2506 Moving Annual Average / 17 September 2023 - 14 September 2024

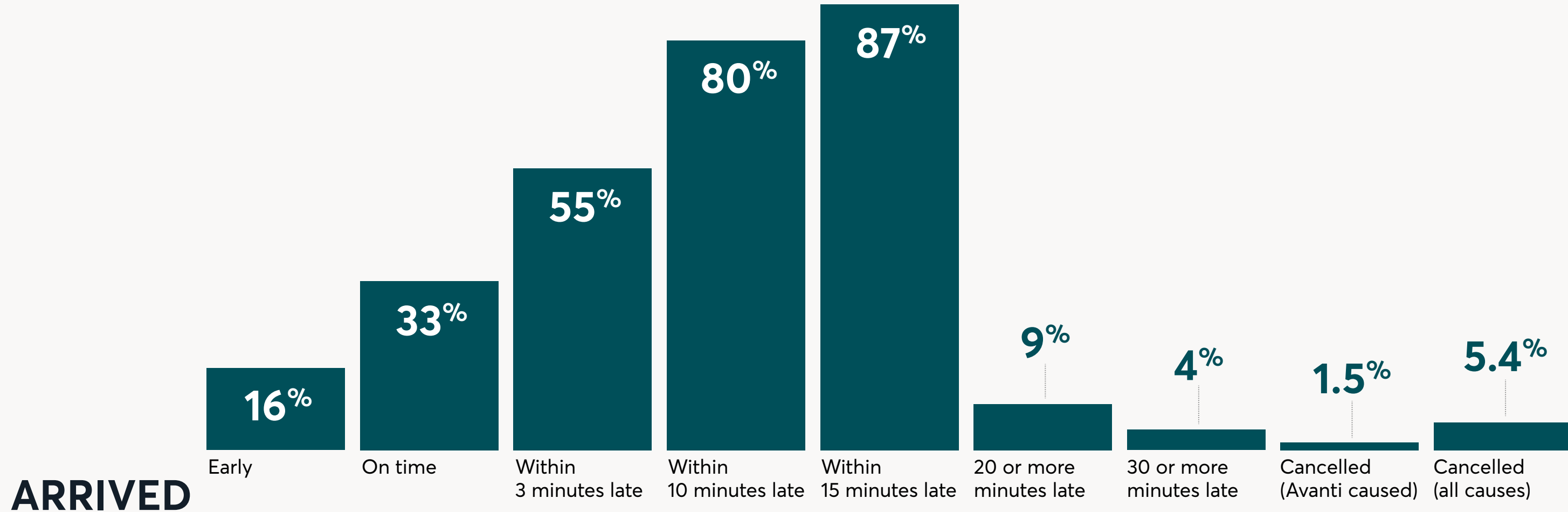
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Manchester Services punctuality\*

Period 2506 / 18 August 2024 - 14 September 2024

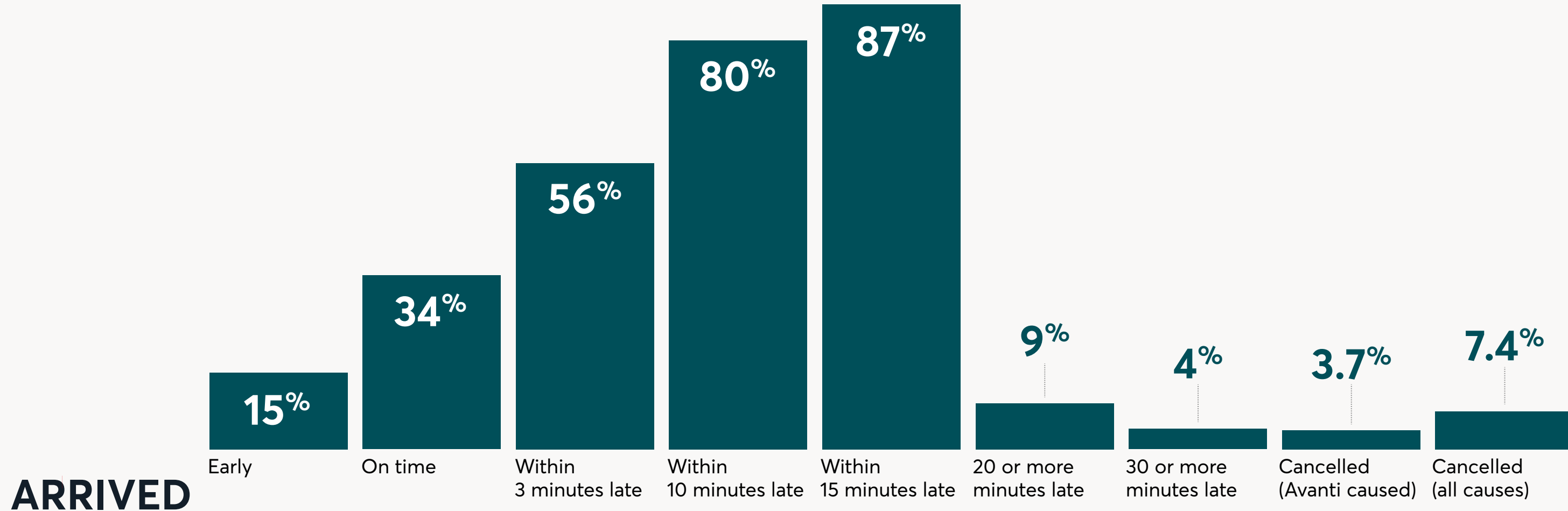
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Manchester Services punctuality\*

2506 Moving Annual Average / 17 September 2023 - 14 September 2024

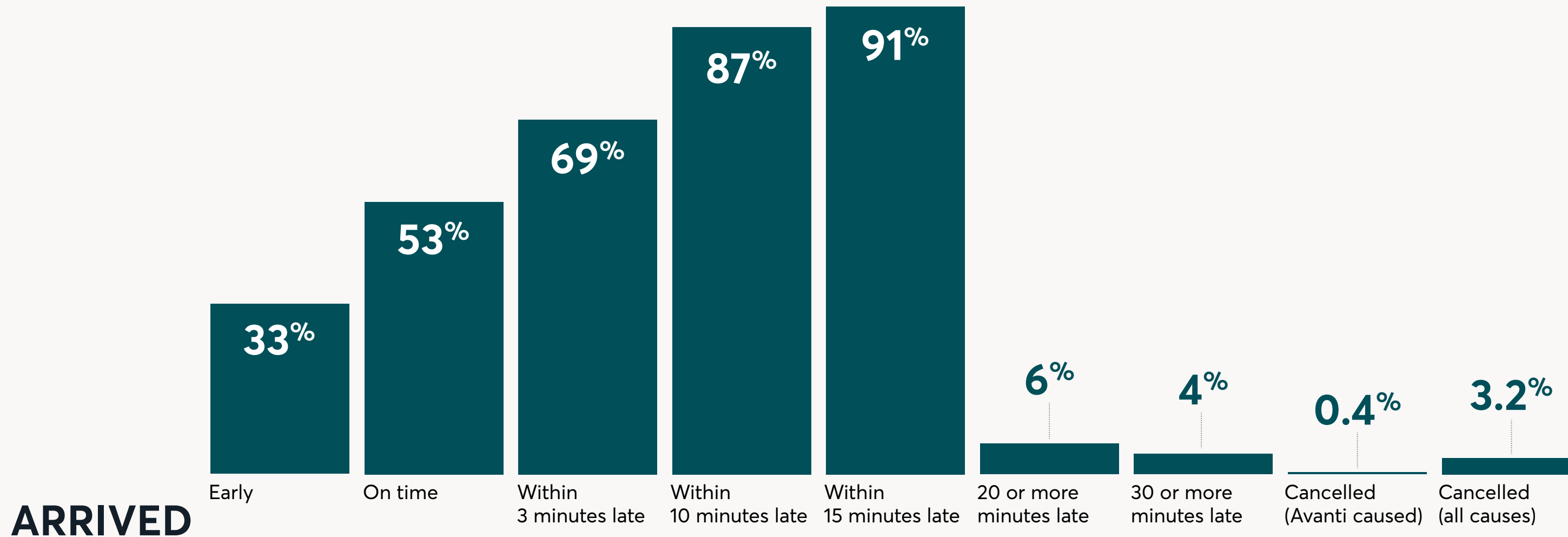
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Liverpool Services punctuality\*

Period 2506 / 18 August 2024 - 14 September 2024

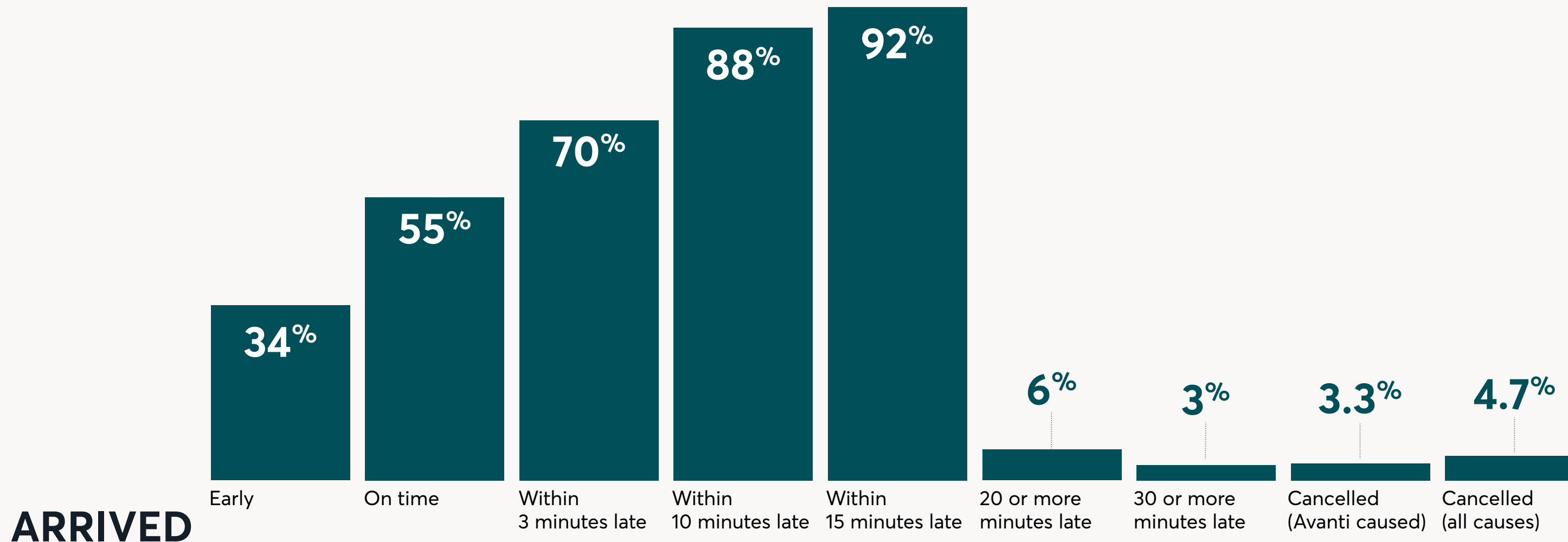
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Liverpool Services punctuality\*

2506 Moving Annual Average / 17 September 2023 - 14 September 2024

\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)

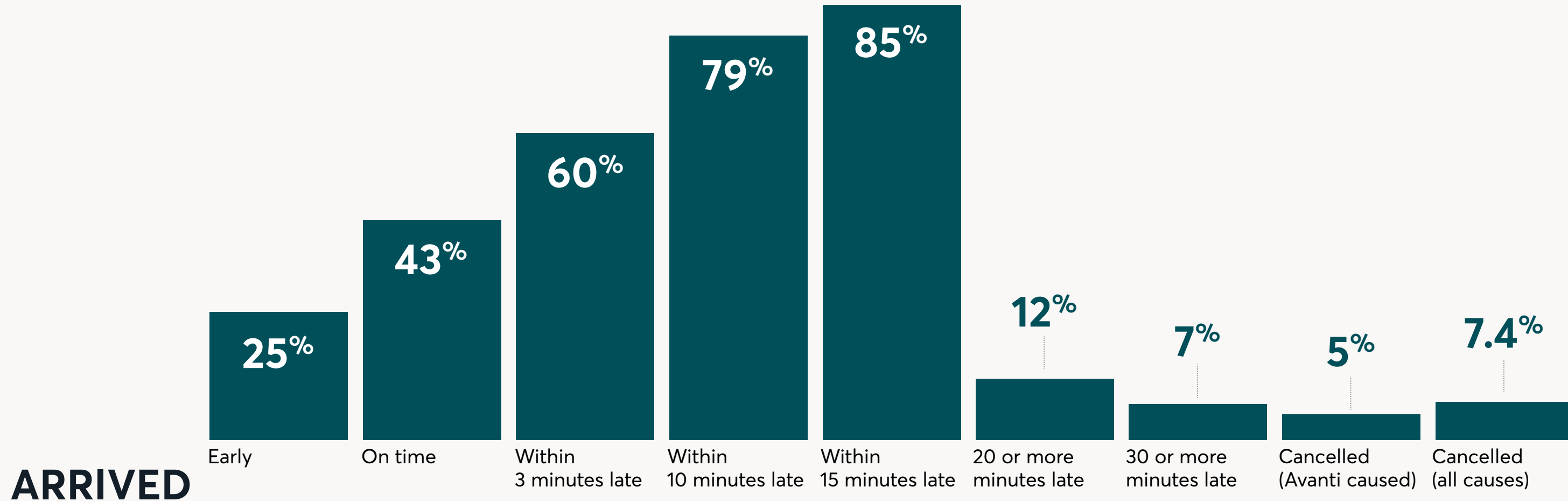




# Avanti West Coast London - Scotland Direct Services punctuality\*

Period 2506 / 18 August 2024 - 14 September 2024

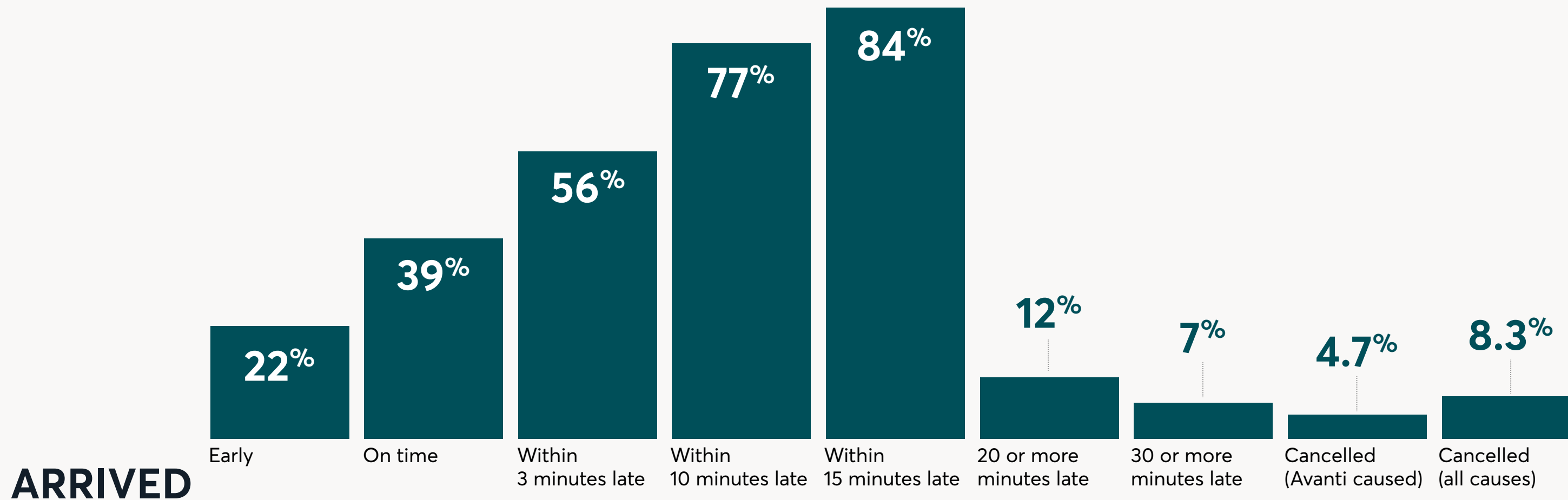
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast London - Scotland Direct Services punctuality\*

2506 Moving Annual Average / 17 September 2023 - 14 September 2024

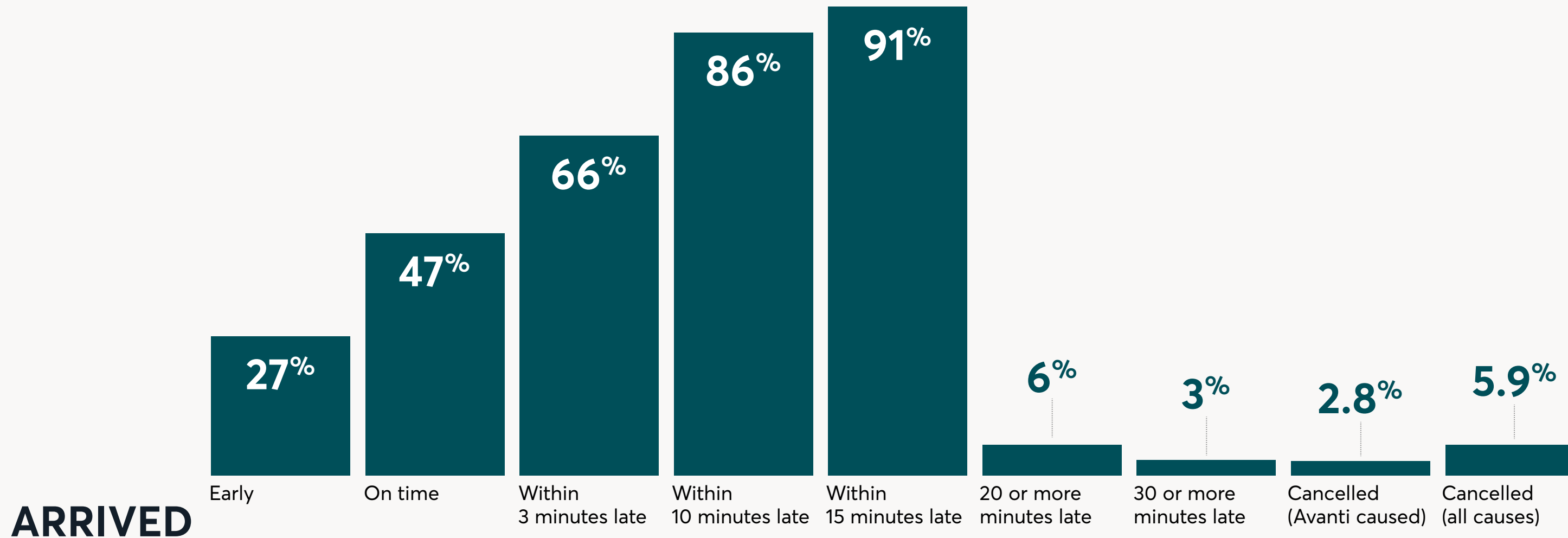
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast London - Scotland Via Birmingham Services punctuality\*

Period 2506 / 18 August 2024 - 14 September 2024

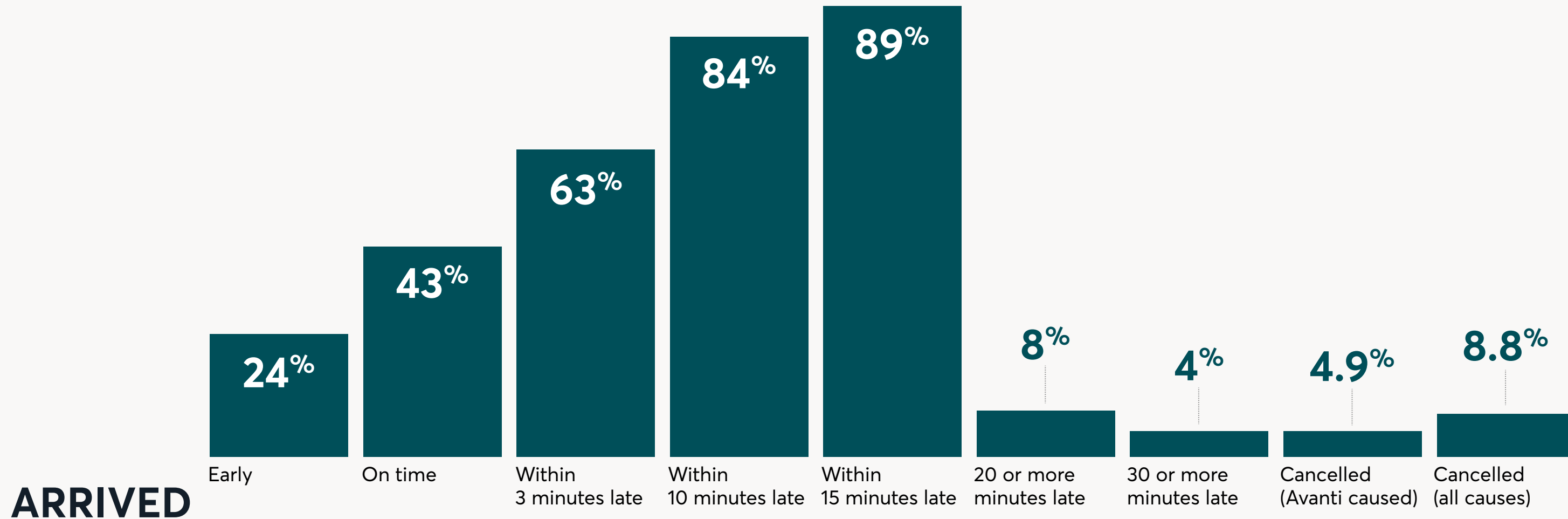
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast London - Scotland Via Birmingham Services punctuality\*

2506 Moving Annual Average / 17 September 2023 - 14 September 2024

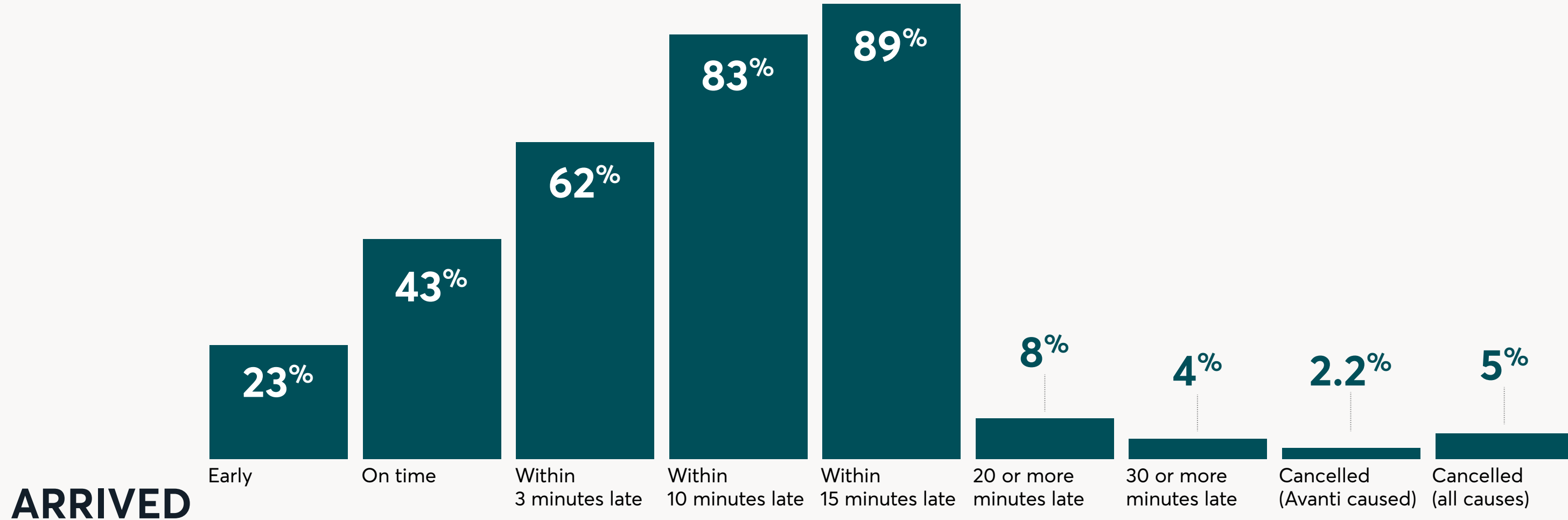
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Services punctuality\*

Period 2506 / 18 August 2024 - 14 September 2024

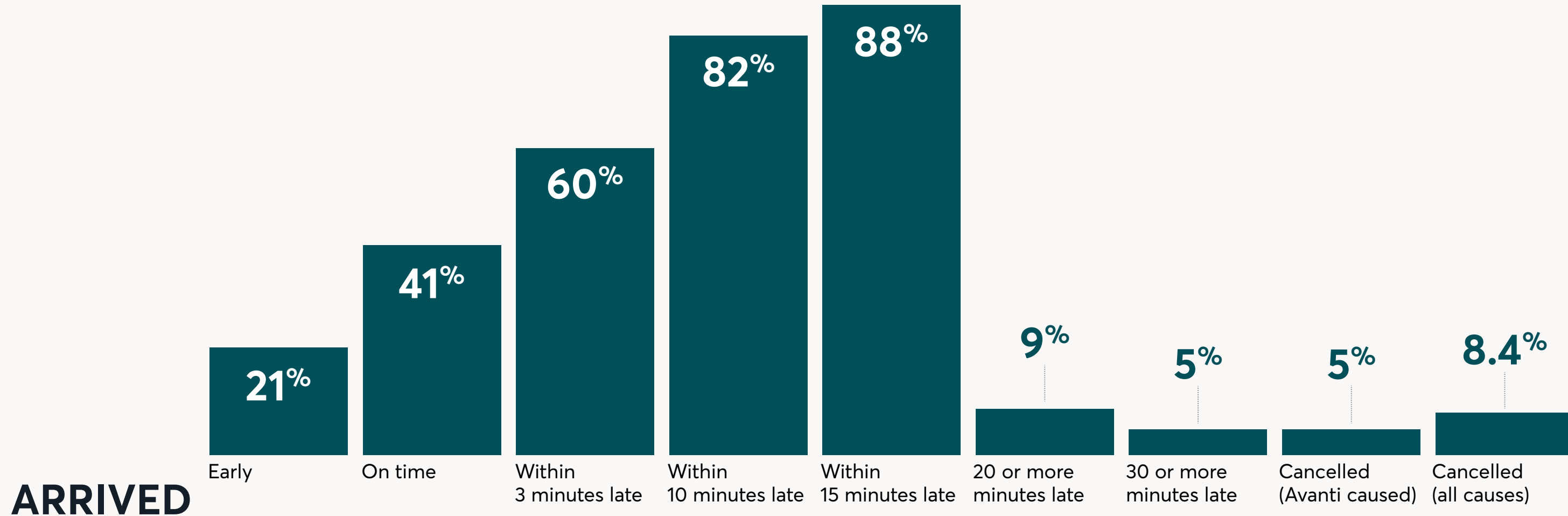
\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Services punctuality\*

2506 Moving Annual Average / 17 September 2023 - 14 September 2024

\*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



# Avanti West Coast Services

Period 2506 / 18 August 2024 - 14 September 2024

|                                  | >= 30 Late at Destination Breakdown<br>(Number and percentage of trains booked in the period) |             |             |              |               |               | Percentage of trains booked<br>MAA (Moving Annual Average) |                   |                   |
|----------------------------------|---|-------------|-------------|--------------|---------------|---------------|--|-------------------|-------------------|
|                                  | 30-59 mins  | 60-119 mins | >= 120 mins | 30-59 mins % | 60-119 mins % | >= 120 mins % | 30-59 mins % MAA   | 60-119 mins % MAA | >= 120 mins % MAA |
| West Midlands                    | 31  | 4           | 0           | 2.5%         | 0.3%          | 0.0%          | 3.5%   | 0.6%              | 0.0%              |
| North Wales                      | 33  | 5           | 0           | 6.0%         | 0.9%          | 0.0%          | 3.9%   | 1.0%              | 0.1%              |
| Manchester                       | 107   | 25          | 0           | 5.0%         | 1.2%          | 0.0%          | 5.5%   | 1.0%              | 0.1%              |
| Liverpool                        | 36  | 10          | 0           | 3.9%         | 1.1%          | 0.0%          | 3.3%   | 0.9%              | 0.1%              |
| London - Scotland Direct         | 63  | 18          | 2           | 7.1%         | 2.0%          | 0.2%          | 7.4%   | 2.0%              | 0.3%              |
| London - Scotland via Birmingham | 31  | 5           | 2           | 3.4%         | 0.6%          | 0.2%          | 4.1%   | 0.8%              | 0.1%              |
| <b>Total</b>                     | <b>301</b>  | <b>67</b>   | <b>4</b>    | <b>4.5%</b>  | <b>1.0%</b>   | <b>0.1%</b>   | <b>4.8%</b>  | <b>1.0%</b>       | <b>0.1%</b>       |

# Avanti West Coast Services

Period 2506 / 18 August 2024 - 14 September 2024

\* Full cancellations are trains that ran less than half booked mileage, counting as 1 cancellation. Part cancellations are trains that ran more than half booked mileage but did not call at all booked stations, counting as 0.5 cancellations

~ Pre-cancellations, also known as P-coded cancellations, refer to planned cancellations made to passenger services before 22:00 on the day prior to operation, due to the availability of train operator staff or rolling stock, Network Rail staff or infrastructure, or severe weather (among other causes). They are included in a revised timetable, and therefore may not appear in on the day cancellations figures

## On the Day Cancellations

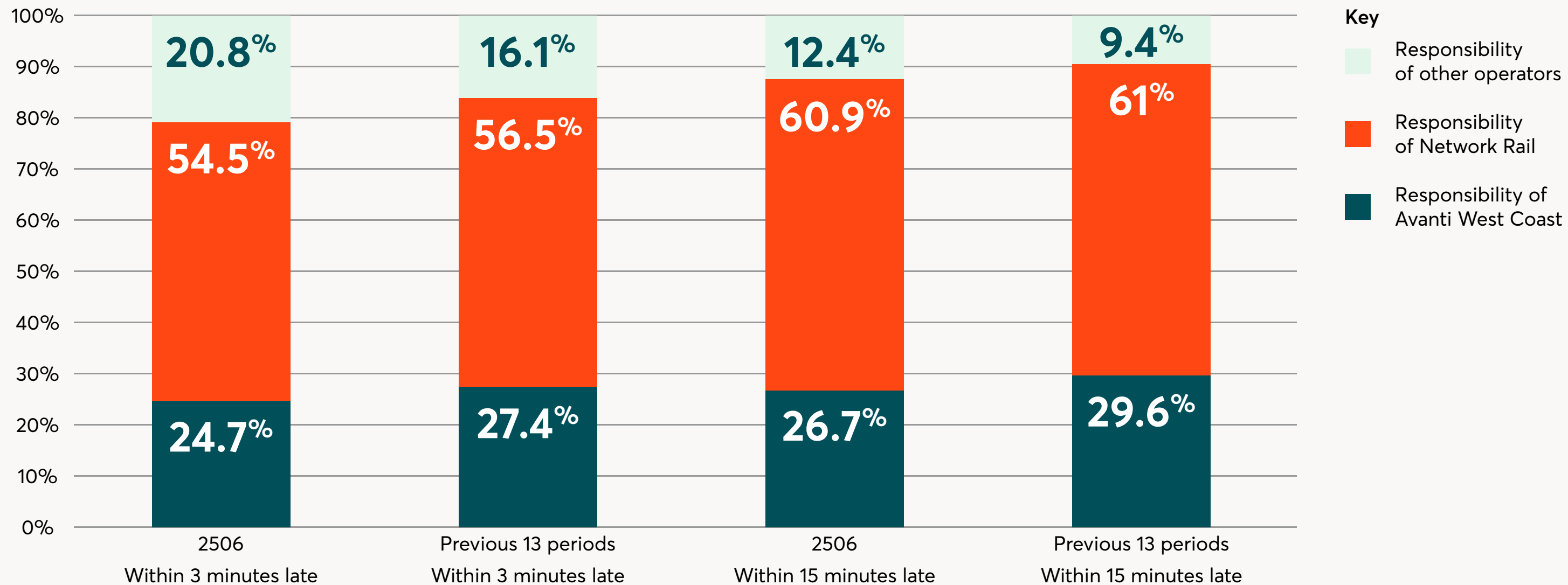
## Services Removed from the Plan (Pre-cancellations/ P-coded cancellations~)

|                                  | Full Cancellations*<br>AWC<br>Responsibility | Part Cancellations*<br>AWC<br>Responsibility | Trains Cancelled*<br>AWC<br>Responsibility % | Full Cancellations*<br>All Responsibility | Part Cancellations*<br>All Responsibility | Trains Cancelled*<br>All Responsibility % | Trains Planned<br>On the Day | Fully<br>Removed | Partially<br>Removed |
|----------------------------------|--|--|--|---|---|---|------------------------------|------------------|----------------------|
| West Midlands                    | 16   | 2  | 1.4%   | 24  | 15  | 2.5%                                      | 1251                         | 0                | 0                    |
| North Wales                      | 11   | 25   | 4.3%   | 20  | 36  | 6.9%                                      | 548                          | 0                | 0                    |
| Manchester                       | 30   | 4  | 1.5%   | 94  | 44  | 5.4%                                      | 2141                         | 0                | 0                    |
| Liverpool                        | 3  | 1  | 0.4%   | 24  | 11  | 3.2%                                      | 914                          | 0                | 0                    |
| London - Scotland Direct         | 32   | 25   | 5.0%   | 51  | 28  | 7.4%                                      | 883                          | 0                | 0                    |
| London - Scotland via Birmingham | 10   | 31   | 2.8%   | 24  | 59  | 5.9%                                      | 902                          | 0                | 0                    |
| <b>Total</b>                     | <b>101</b>                                   | <b>88</b>                                    | <b>2.2%</b>                                  | <b>237</b>                                | <b>193</b>                                | <b>5.0%</b>                               | <b>6639</b>                  | <b>0</b>         | <b>0</b>             |



# Responsibility for attributed punctuality failures at every recordable station stop within 3 or 15 minutes

Comparison of Period 2506 to the Moving Annual Average



# Avanti West Coast Services

Period 2506 / 18 August 2024 - 14 September 2024

Cancellations measured as percentage of trains planned (includes full and part cancellations). Full cancellations are trains that ran less than half booked mileage, counting as 1 cancellation. Part cancellations are trains that ran more than half booked mileage but did not call at all booked stations, counting as 0.5 cancellations

Punctuality measured as percentage of station stops (origins, arrivals and termini)

Short Formations % = Percentage of trains ran which had less capacity versus the declared plan. Services cancelled are excluded.

|                                  | Cancellations        |                      | Punctuality at All Stations |              |                       |                   | Late at Destination       |                            |                            | Short Formation      |                    |
|----------------------------------|----------------------|----------------------|-----------------------------|--------------|-----------------------|-------------------|---------------------------|----------------------------|----------------------------|----------------------|--------------------|
|                                  | All Responsibility % | AWC Responsibility % | Early                       | On time      | Within 3 minutes late | Within 15 minutes | Within 30-59 minutes late | Within 60-119 minutes late | More than 119 minutes late | Shortformed Services | Short Formations % |
| West Midlands                    | 2.5%                 | 1.4%                 | 21.1%                       | 46.4%        | 67.1%                 | 92.5%             | 2.5%                      | 0.3%                       | 0.0%                       | 32                   | 2.8%               |
| North Wales                      | 6.9%                 | 4.3%                 | 19.4%                       | 40.9%        | 56.8%                 | 86.3%             | 6.0%                      | 0.9%                       | 0.0%                       | 0                    | 0.0%               |
| Manchester                       | 5.4%                 | 1.5%                 | 15.7%                       | 33.4%        | 55.1%                 | 87.1%             | 5.0%                      | 1.2%                       | 0.0%                       | 1                    | 0.1%               |
| Liverpool                        | 3.2%                 | 0.4%                 | 33.2%                       | 53.2%        | 68.5%                 | 91.0%             | 3.9%                      | 1.1%                       | 0.0%                       | 0                    | 0.0%               |
| London - Scotland Direct         | 7.4%                 | 5.0%                 | 25.2%                       | 42.6%        | 60.0%                 | 85.1%             | 7.1%                      | 2.0%                       | 0.2%                       | 0                    | 0.0%               |
| London - Scotland via Birmingham | 5.9%                 | 2.8%                 | 27.0%                       | 46.8%        | 66.3%                 | 90.6%             | 3.4%                      | 0.6%                       | 0.2%                       | 1                    | 0.1%               |
| <b>Total</b>                     | <b>5.0%</b>          | <b>2.2%</b>          | <b>23.0%</b>                | <b>42.8%</b> | <b>62.0%</b>          | <b>88.8%</b>      | <b>4.5%</b>               | <b>1.0%</b>                | <b>0.1%</b>                | <b>34</b>            | <b>0.6%</b>        |